CITIGROUP - QUARTERLY FINANCIAL DATA SUPPLEMENT

2Q19

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⁽¹⁾ Latin America GCB consists of Citi's consumer banking operations in Mexico.



⁽²⁾ Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

													crease/	7	Six		Six	YTD 2019 vs.
Part			2Q 2018		3Q 2018		4Q 2018		1Q 2019		2Q 2010				Months		Months	YTD 2018 Increas
persimpte Spensenes 10.712 10.311 10.88 10.554 10.500 (1%) (2%) (2%) (2.16.37 21.084 (3%)) (10%)		-												—				(Decrease)
in Credit Lasses (NCLs) (1764 1766 1786 1786 1983 1983 1983 1985	Total Revenues, Net of Interest Expense	\$		\$		\$		\$		\$				\$		\$		-
read Readene Build / (Relicanse) 9 150 64 (4) 126 NM 30% 27 122 NM (60%) (10%)														1				
Second S														1				
rowision for Benefits and Claims 1														1				
Second Continuing Operations 1,812 1,974 1,974 1,975 1,986														1				
Form Continuing Operations before income Taxes		\$		\$		\$		\$		\$				s		\$		
Table	Income from Continuing Operations before Income Taxes	\$				\$								\$		\$		
	Income Taxes ⁽¹⁾	•	- ,	•		•		*		-				1		-	,	
Class From Discontinued Operations, ent of Taxes 5	Income from Continuing Operations	\$		\$		\$		\$		\$				\$		\$		
The content of the	Income (Loss) from Discontinued Operations, net of Taxes		15		(8)		(8)				17	NM	13%	1	. 8		15	88%
	Net Income before Noncontrolling Interests	\$	4,516	\$	4,625	\$	4,297	\$		\$	4,809	2%	6%	\$	9,158	\$	9,544	
Faminian Par Share: S	Net Income (Loss) Attributable to Noncontrolling Interests																	
Same	Citigroup's Net Income	\$	4,490	\$	4,622	\$	4,313	\$	4,710	\$	4,799	2%	7%	\$	9,110	\$	9,509	4%
Injury Up Not Income \$ 1.63	Diluted Earnings Per Share:																	
	Income from Continuing Operations	\$	1.62		1.74	\$	1.65	\$	1.87	\$	1.94	4%	20%	\$	3.30	\$	3.81	15%
Perage Basic 2,530.9 2,478.8 2,401.1 2,340.4 2,286.1 (2%) (10%) 2,546.2 2,313.2 (9%)	Citigroup's Net Income	\$	1.63	\$	1.73	\$	1.64	\$	1.87	\$	1.95	4%	20%	\$	3.31	\$	3.82	15%
verage Diluted on 2,532.3 2,481.4 2,402.7 2,342.4 2,280.0 (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 2,516.6 2,442.1 2,388.5 2,312.5 2,591. (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 2,516.6 2,442.1 2,388.5 2,312.5 2,591. (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 2,516.6 2,442.1 2,388.5 2,312.5 2,591. (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.6 2,442.1 2,388.5 2,312.5 2,591. (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.6 2,442.1 2,388.5 2,312.5 2,591. (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.6 2,442.1 2,388.5 2,312.5 2,591. (2%) (10%) 2,547.6 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on morn of Share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period end 3,516.0 2,315.7 (9%) on share Outstanding, at period 2,516.0 2,315.7 (9%) on share Outs	Shares (in millions):																	
Same Part Common Shares Part Common Shares Part Part Common Shares Part Common Shares Part Common Shares Part Part Common Shares Part Pa	Average Basic		2,530.9		2,479.8		2,401.1		2,340.4		2,286.1	(2%)	(10%)	ļ	2,546.2		2,313.2	(9%)
ad Dividends \$ 318 \$ 270 \$ 313 \$ 262 \$ 296 13% (7%) \$ 590 \$ 558 (5%) **Allocated to Unrestricted Common Shareholders - Basic come from Continuing Operations \$ 4,108 \$ 4,309 \$ 3,960 \$ 4,391 \$ 4,436 1% 8% \$ 8,412 \$ 8,827 5% 8,410 \$ 8,430 \$ 8,430 \$ 8,430 \$ 8,430 \$ 8,842 5% \$ 8,412 \$ 8,827 5% 8,410 \$ 8,410 \$ 8,430 \$ 8,430 \$ 8,430 \$ 8,430 \$ 8,842 5% \$ 8,410 \$ 8,430	Average Diluted													1	2,547.6		2,315.7	(9%)
A Allocated to Unrestricted Common Shareholders - Basic come from Continuing Operations	Common Shares Outstanding, at period end		2,516.6		2,442.1		2,368.5		2,312.5		2,259.1	(2%)	(10%)	1				
Sample S	Preferred Dividends	\$	318	\$	270	\$	313	\$	262	\$	296	13%	(7%)	\$	590	\$	558	(5%)
Allocated to Unrestricted Common Shareholders - Diluted come from Continuing Operations \$ 4,108 \$ 4,309 \$ 3,960 \$ 4,391 \$ 4,436 1% 8% \$ 8,412 \$ 8,827 5% 8,412 \$ 8,827 5% 18,700 \$ 1,000 \$ 1	Income Allocated to Unrestricted Common Shareholders - Basic																	
2 Allocated to Unrestricted Common Shareholders - Diluted come from Continuing Operations \$ 4,108 \$ 4,309 \$ 3,960 \$ 4,391 \$ 4,436 1% 8% \$ 8,412 \$ 8,827 5% titigroup's Net Income \$ 4,121 \$ 4,301 \$ 3,952 \$ 4,389 \$ 4,453 1% 8% \$ 8,412 \$ 8,827 5% titigroup's Net Income tory Capital Ratios and Performance Metrics: ### Capital Ratios and Performance Metrics: ### To Allocated to Unrestricted Common Shareholders - Diluted ### To Allocated to Unre	Income from Continuing Operations	-				-												
Sample S	Citigroup's Net Income	\$	4,123	\$	4,301	\$	3,952	\$	4,389	\$	4,453	1%	8%	\$	8,430	\$	8,842	5%
stery Capital Ratios and Performance Metrics:	Income Allocated to Unrestricted Common Shareholders - Diluted																	
tory Capital Ratios and Performance Metrics: ommon Equity Tier 1 (CET1) Capital Ratio (2)(3) 12.14% 11.73% 11.86% 11.91% 11.99% er 1 Capital Ratio (2)(3) 13.77% 13.36% 13.46% 13.47% 13.5% otal Capital Ratio (2)(3) 16.18% 6.44% 6.44% 6.4% 10.45% 6.4% 10.45% 6.4% 10.46%	Income from Continuing Operations	\$		\$	4,309	\$												
ommon Equity Tier 1 (CET1) Capital Ratio (21/3) 13.77% 13.36% 13.46% 11.91% 11.9% 11	Citigroup's Net Income	\$	4,123	\$	4,301	\$	3,952	\$	4,389	\$	4,453	1%	8%	\$	8,430	\$	8,842	5%
er 1 Capital Ratio ^{[2] (3)} 13.77% 13.36% 13.46% 13.47% 13.5% 16.18% 16.44% 16.5% 19.19 (16.31% 15.98% 16.18% 16.44% 16.5% 19.19 (16.31% 15.98% 16.18% 16.44% 16.5% 19.10 (16.31% 16.18% 16.44% 16.5% 19.10 (16.31% 16.18% 16.44% 16.5% 19.10 (16.31% 16.18% 16.44% 16.5% 19.10 (16.31% 16.44% 16.5% 19.10 (16.31% 16.44% 16.5% 19.10 (16.44% 16.5% 19.10	Regulatory Capital Ratios and Performance Metrics:																	
16.31% 15.98% 16.18% 16.44% 16.5%	Common Equity Tier 1 (CET1) Capital Ratio (2) (3)													1				
upplementary Leverage Ratio (SLR) ⁽³⁾⁽⁴⁾ 6.60% 6.50% 6.41% 6.44% 6.4% eturn on Average Assets 0.94% 0.95% 0.88% 0.98% 0.97% 0.96% 0.98% eturn on Average Common Equity 9.2% 9.6% 10.2% 10.1% 9.5% 10.2% efficiency Ratio (Total Operating Expenses/Total Revenues, net) 58.0% 56.1% 57.8% 57.0% 56.0% 57.9% 56.5% e Sheet Data (in billions of dollars, except per share amounts) (3): 1,912.3 1,925.2 1,917.4 1,958.4 1,988.2 2% 4% otal Average Assets 1,917.1 1,922.8 1,936.8 1,939.4 1,979.1 2% 3% 1,910.7 1,959.3 3% otal Deposits 996.7 1,052 1,013.2 1,030.4 1,045.6 1% 5% eitgroup's Stockholders' Equity 200.1 197.0 196.2 196.3 197.4 1% (1%)	Tier 1 Capital Ratio ^{(2) (3)}													1				
eturn on Average Assets 0.94% 0.95% 0.88% 0.96% 0.96% 0.96% 0.96% 0.98% eturn on Average Common Equity 9.2% 9.6% 9.0% 10.2% 10.1% 9.5% 10.2% 10.1% 9.5% 10.2% 10.2% 10.1% 9.5% 56.5% 10.2% 10.2% 10.1% 9.5% 10.2% 10.2% 10.1% 9.5% 10.2% 10.2% 10.1% 9.5% 10.2% 10.2% 10.1% 9.5% 10.2% 10.2% 10.1% 9.5% 10.2% 10.2% 10.1% 10.1% 10.2	Total Capital Ratio (2) (3)													ł				
eturn on Average Common Equity 9.2% 9.6% 9.6% 9.0% 10.2% 10.1% 58.0% 56.0% 9.0% 10.2% 57.9% 56.5% 9.5% 57.9% 56.5% 9.5% 10.2% 57.9% 56.5%	Supplementary Leverage Ratio (SLR) (3) (4)													1				
## Sheet Data (In billions of dollars, except per share amounts) (3): ## Sheet Data (In billions of dollars, except per share amounts) (3): ## Data (Assets ## 1,912.3 ## 1,925.2 ## 1,917.4 ## 1,988.2 ## 1,988.2 ## 2 4% ## 2 4% ## 2 4% ## 3 4% ## 4 4 4% ## 4 4 4% ## 4 4 4% ## 4 4 4% ## 4 4 4% ## 4 4 4% ## 4 4 4% ## 4 4 4 4% ## 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4														1				
e Sheet Data (in billions of dollars, except per share amounts) (3): bital Assets \$ 1,912.3 \$ 1,925.2 \$ 1,917.4 \$ 1,958.4 \$ 1,988.2 2% 4% bital Average Assets 1,917.1 1,922.8 1,936.8 1,939.4 1,979.1 2% 3% \$ 1,910.7 \$ 1,959.3 3% bital Deposits 996.7 1,005.2 1,013.2 1,030.4 1,045.6 1% 5% bitigroup's Stockholders' Equity 200.1 197.0 196.2 196.3 197.4 1% (1%)														ì				
otal Assets \$ 1,912.3 \$ 1,925.2 \$ 1,917.4 \$ 1,958.4 \$ 1,988.2 2% 4% otal Average Assets 1,917.1 1,922.8 1,936.8 1,939.4 1,979.1 2% 3% \$ 1,910.7 \$ 1,959.3 3% otal Deposits 996.7 1,005.2 1,013.2 1,030.4 1,045.6 1% 5% otitigroup's Stockholders' Equity 200.1 197.0 196.2 196.3 197.4 1% (1%)			56.0%		50.1%		57.6%		57.0%		36.0%			1	57.9%		36.3%	
otal Average Assets 1,917.1 1,922.8 1,936.8 1,939.4 1,979.1 2% 3% \$ 1,910.7 \$ 1,959.3 3% otal Deposits 996.7 1,005.2 1,013.2 1,030.4 1,045.6 1% 5% otitigroup's Stockholders' Equity 200.1 197.0 196.2 196.3 197.4 1% (1%)	Balance Sheet Data (in billions of dollars, except per share amounts) (3):	e	1 012 2	e	1 025 2	•	1 017 4	•	1 058 4	•	1 088 2	20/	404	-				
otal Deposits 996.7 1,005.2 1,013.2 1,030.4 1,045.6 1% 5% titigroup's Stockholders' Equity 200.1 197.0 196.2 196.3 197.4 1% (1%)		φ		φ		Φ	, -	φ	,	φ				\$	1 910 7	\$	1 959 3	3%
titigroup's Stockholders' Equity 200.1 197.0 196.2 196.3 197.4 1% (1%)														φ	1,310.7	φ	1,505.0	370
														1				
70K VALUE I EL CHALE 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1													, ,	l				
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angible Book Value Per Share ⁽⁵⁾ 61.29 61.91 63.79 65.55 67.64 3% 10%	Total Deposits Citigroup's Stockholders' Equity Book Value Per Share Tangible Book Value Per Share (5) Direct Staff (in thousands)		996.7 200.1 71.95 61.29		1,005.2 197.0 72.88 61.91		1,013.2 196.2 75.05 63.79		1,030.4 196.3 77.09 65.55		1,045.6 197.4 79.40 67.64	1% 1% 3% 3%	5% (1%) 10% 10%		,,,,,,	Ť	1,000.	
218 includes a one-time benefit of \$94 million, recorded in the tax line in Corporate/Other, due to the finalization of the provisional component of the impact based on Citi's analysis, as well as	additional guidance received from the U.S. Treasury Department related to the enact (2) For all periods presented, Citi's reportable CET1 Capital and Tier1 Capital ratios were ratios were derived under the U.S. Basel III Advanced Approaches framework. The (CET1 Capital, Tier1 Capital and Total Capital) under both the Standardized Approa For the composition of Citi's CET1 Capital and ratio, see page 27. (3) June 30, 2019 is preliminary. (4) For the composition of Citi's SLR, see page 27. (5) Tangible book value per share is a non-GAAP financial measure. For a reconciliation Note: Ratios and variance percentages are calculated based on the displayed amounts. ENM Not meaningful.	tment or re derivereportal ach and	of the Tax Cu yed under the ble ratios rep the Advance	uts and e U.S. preser ed App	d Jobs Act. Basel III State the lower of proaches under the lower of proaches under the lower of	andard of each der the see pa	dized Approach of the three e Collins Ame	ch, who	ereas Citi's repo ased capital rat ent.	ortable ios	e Total Capital							

CITIGROUP CONSOLIDATED STATEMENT OF INCOME

(In millions of dollars)

	2Q	3Q	4Q	1Q	2Q		Increase/ ease) from	Six Months	Six Months	YTD 2019 vs. YTD 2018 Increase/
	2018	2018	2018	2019	2019	1Q19	2Q18	2018	2019	(Decrease)
Revenues										
Interest revenue	\$ 17,550	\$ 18,170	\$ 18,776	\$ 19,076	\$ 19,712	3%	12%	\$ 33,882	\$ 38,788	14%
Interest expense	5,885	6,368	6,853	7,317	7,762	6%	32%	11,045	15,079	37%
Net interest revenue	11,665	11,802	11,923	11,759	11,950	2%	2%	22,837	23,709	4%
Commissions and fees	3,111	2,803	2,913	2,926	2,881	(2%)	(7%)	6,141	5,807	(5%)
Principal transactions	2,126	2,364	1,173	2,804	1,874	(33%)	(12%)	5,368	4,678	(13%)
Administrative and other fiduciary fees	934	911	830	839	869	4%	(7%)	1,839	1,708	(7%)
Realized gains (losses) on investments	102	69	80	130	468	NM	NM	272	598	NM
Other-than-temporary impairment losses on investments and other assets	(15)	(70)	(19)	(8)	(5)	38%	67%	(43)	(13)	70%
Other revenue	546	510	224	126	721	NM	32%	927	847	(9%)
Total non-interest revenues	6,804	6,587	5,201	6,817	6,808	-	-	14,504	13,625	(6%)
Total revenues, net of interest expense	18,469	18,389	17,124	18,576	18,758	1%	2%	37,341	37,334	-
Provisions for Credit Losses and for Benefits and Claims										
Net credit losses	1,704	1,756	1,786	1,948	1,963	1%	15%	3,571	3,911	10%
Credit reserve build / (release)	91	150	64	(4)	126	NM	38%	27	122	NM
Provision for loan losses	1,795	1,906	1,850	1,944	2,089	7%	16%	3,598	4,033	12%
Provision for Policyholder benefits and claims	21	26	28	12	19	58%	(10%)	47	31	(34%)
Provision for unfunded lending commitments	(4)	42	47	24	(15)	NM	NM	24	9	(63%)
Total provisions for credit losses and for benefits and claims	1,812	1,974	1,925	1,980	2,093	6%	16%	3,669	4,073	11%
Operating Expenses										
Compensation and benefits	5,452	5,319	4,576	5,658	5,381	(5%)	(1%)	11,259	11,039	(2%)
Premises and Equipment	570	565	596	564	569	1%	-	1,163	1,133	(3%)
Technology / communication expense	1,797	1,806	1,832	1,720	1,724	-	(4%)	3,555	3,444	(3%)
Advertising and marketing expense	411	378	375	359	434	21%	6%	792	793	-
Other operating	2,482	2,243	2,514	2,283	2,392	5%	(4%)	4,868	4,675	(4%)
Total operating expenses	10,712	10,311	9,893	10,584	10,500	(1%)	(2%)	21,637	21,084	(3%)
Income from Continuing Operations before										
Income Taxes	5,945	6,104	5,306	6,012	6,165	3%	4%	12,035	12,177	1%
Provision for income taxes	1,444	1,471	1,001	1,275	1,373	8%	(5%)	2,885	2,648	(8%)
Income from Continuing Operations	4,501	4,633	4,305	4,737	4,792	1%	6%	9,150	9,529	4%
Discontinued Operations	(8)	(0)	(2)	(0)	(4.5)		N1N4	(2)	(10)	(000()
Income (Loss) from Discontinued Operations	(2)	(8)	(9)	(2)	(10)	NM	NM (500()	(9)	(12)	(33%)
Provision (benefits) for income taxes	(17)		(1)	- (0)	(27)	NM	(59%)	(17)	(27)	(59%)
Income (Loss) from Discontinued Operations, net of taxes	15	(8)	(8)	(2)	17	NM	13%	8	15	88%
Net Income before Noncontrolling Interests	4,516	4,625	4,297	4,735	4,809	2%	6%	9,158	9,544	4%
Net Income (Loss) attributable to noncontrolling interests	26	3	(16)	25	10	(60%)	(62%)	48	35	(27%)
Citigroup's Net Income	\$ 4,490	\$ 4,622	\$ 4,313	\$ 4,710	\$ 4,799	2%	7%	\$ 9,110	\$ 9,509	4%

NM Not meaningful.

Cash and doe from banks (including segregated cash and other deposits) \$ 2,077 \$ 2,577 \$ 2,3645 \$ 2,448 \$ 2,4007 2% 1			June 30,	Ser	otember 30,	De	ecember 31,	,	March 31,		June 30,		ncrease/ ase) from
Cash and dae from banks (including agengaped cash and other deposals) \$21,077 \$25,725 \$2,3645 \$24,448 \$24,967 \$26 \$1			2018		2018		2018		2019		2019 (1)	1Q19	2Q18
Deposite with banks 178,025	Assets												
Fact funds soci and accurrines borr of or purch under agree, to reset 265,556 289,041 270,684 270,684 284,495 289,769 (2%) (Cash and due from banks (including segregated cash and other deposits)	\$		\$		\$		\$		\$			19%
Brokenge meenwalkes	Deposits with banks												(1%)
Tadign account assests Tadign account	Fed funds sold and securities borr'd or purch under agree. to resell		265,526		280,941		270,684		264,495		259,769	(2%)	(2%)
New mark	Brokerage receivables		36,977		40,679		35,450		44,500		50,027	12%	35%
Available-for-sale and nor-marketable equity securities 28,819 53,249 282,250 282,439 281,009 34 35 35 35 35 35 35 35	Trading account assets		262,949		257,502		256,117		286,511		306,831	7%	17%
Helde Community	Investments												
Helst-o-maturity	Available-for-sale and non-marketable equity securities		296,819		292,264		295,250		282,439		281,009	(1%)	(5%)
Total Interest-bearing deposits in U.S. offices in offices outside the U.S. offices in offices outside the U.S. offices o	Held-to-maturity		52,897		53,249		63,357		66,842		68,693	3%	30%
Consumer	Total Investments		349,716	-	345,513				349,281	-	349,702	-	-
Comporate Sample	Loans, net of unearned income		·				•		•		•		
Comporate Sample	Consumer		323 632		325 469		330 487		319 887		325 995	2%	1%
Laans, net of uneamed income 671,180 674,909 684,196 682,346 688,670 1% 5.00													4%
Allowance for loan lossess (12,126) (12,365) (12,315) (12,305) (12,466) (1%) (50	•											1%	3%
Total Labelines Geographic													(3%)
Cachell Cach								-					3%
Table Design De													370
Differ assets 109,827 111,268 109,273 110,483 115,359 4% 170 150													(00/)
													(6%)
Non-interest-bearing deposits in U.S. offices		_		_		_		_		_			5%
Non-interest-bearing deposits in U.S. offices	Total assets	\$	1,912,334	\$	1,925,165	\$	1,917,383	\$	1,958,413	\$	1,988,226	2%	4%
Non-interest-bearing deposits in U.S. offices \$117,473 \$111,446 \$105,836 \$10,1354 \$95,659 (6%) (1	Liabilities												
Total deposits in U.S. offices 337/228 351,291 361,573 373,393 332,738 375,738 751 7	Non-interest-bearing deposits in U.S. offices	\$	117.473	\$	111.446	\$	105.836	\$	101.354	\$	95,659	(6%)	(19%)
Total U.S. Deposits 454.701 462.737 467.409 474.693 478.937 1% 575.000 1.000.000 1		Ť		•		Ψ		Ψ		Ψ			13%
Non-interest-bearing deposits in offices outside the U.S.	.	-											5%
Interest-bearing deposits in offices outside the U.S.								-		_			(4%)
Total International Deposits													6%
Preferred sock				-		_		_		-			5%
Fed funds purch and securities loaned or sold under agree. to repurch. 177,828 175,915 177,768 190,372 181,133 (5%) 275 175,000		-			0.2,.00							-/-	
Brokerage payables	Total deposits		996,730		1,005,176		1,013,170		1,030,355		1,045,607	1%	5%
Probables 67,672 73,346 64,571 62,656 69,839 11% 72 73 73 73 73 73 73 73	Fed funds purch and securities loaned or sold under agree. to repurch.		177,828		175,915		177,768		190,372		181,133	(5%)	2%
Short-term borrowings 37,233 33,770 32,346 39,322 42,442 8% 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 1	Brokerage payables		67,672		73,346		64,571		62,656		69,839	11%	3%
Short-term borrowings 37,233 33,770 32,346 39,322 42,442 8% 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 10,00000 1	Trading account liabilities		140,745		147,652		144.305		136.392		136,294	-	(3%)
Long-term debt Other liabilities 236,822 54,336 235,270 56,173 231,999 56,150 243,566 58,735 252,189 62,612 4% 7% 6 Total liabilities 1,711,366 1,727,302 1,720,309 1,761,398 1,790,116 2% 5 Equity Stockholders' equity 8 1,9035 19,035 18,460 17,980 17,980 - (6 Common stock 31 31 31 31 31 31 31 31 31 31 31 31 31 - 4 4 6 Common stock 31 31 31 31 31 31 31 - 4 4 6 Retained earnings 145,211 148,436 151,347 154,859 158,321 2% 5 Teasury stock (32,441) (39,678) (44,370) (47,861) (51,427) (7%) (4 Accumulated other comprehensive income (loss) (37,494) (38,645) (37,170) (36,308) (35,203) <th< td=""><td>· ·</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>8%</td><td>14%</td></th<>	· ·											8%	14%
Other liabilities (2) 54,336 56,173 56,150 59,735 62,612 7% 1 Total liabilities 1,721,366 1,727,302 1,720,309 1,761,398 1,790,116 2% 5 Equity Stockholders' equity Preferred stock 19,035 19,035 18,460 17,980 17,980 - (6 Common stock 31 31 31 31 31 31 31 31 31 31 - 4 <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>6%</td></th<>													6%
Total liabilities \$ 1,711,366 \$ 1,727,302 \$ 1,720,309 \$ 1,761,398 \$ 1,790,116 2% \$ 20 Equity Stockholders' equity Preferred stock \$ 19,035 \$ 19,035 \$ 18,460 \$ 17,980 \$ 17,980 - (6 Common stock 31 31 31 31 31 31 31 31 31 31 107,657 - - 4dditional paid-in capital 107,724 107,825 107,922 107,551 107,657 - - Retained earnings 145,211 148,436 151,347 154,859 158,321 2% 5 17 17,860 5 17 107,657 - - 107,922 107,551 107,657 - - - 107,851 107,657 - <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>15%</td></td<>													15%
Equity Stockholders' equity Preferred stock \$ 19,035		\$		\$		\$		\$		\$			5%
Stockholders' equity Preferred stock \$ 19,035 \$ 19,035 \$ 18,460 \$ 17,980 \$ 17,980 - (6 Common stock 31			.,,		.,,		.,. 20,000		.,,		.,,	-70	• , ,
Preferred stock \$ 19,035 \$ 19,035 \$ 18,460 \$ 17,980 \$ 17,980 - 66 Common stock 31													
Common stock 31 32 32 32 32 32 32 32													
Additional paid-in capital 107,724 107,825 107,922 107,551 107,657 - Retained earnings 145,211 148,436 151,347 154,859 158,321 2% 5 Treasury stock (34,413) (39,678) (44,370) (47,861) (51,427) (7%) (4 Accumulated other comprehensive income (loss) (37,494) (38,645) (37,170) (36,308) (35,203) 3% 6 Total common equity \$ 181,059 \$ 177,969 \$ 177,760 \$ 178,272 \$ 179,379 1% (1 Noncontrolling interests \$ 200,094 \$ 197,004 \$ 196,220 \$ 196,252 \$ 197,359 1% (1	Preferred stock	\$	19,035	\$	19,035	\$	18,460	\$	17,980	\$	17,980	-	(6%)
Retained earnings 145,211 148,436 151,347 154,859 158,321 2% 5 Treasury stock (34,413) (39,678) (44,370) (47,861) (51,427) (7%) (4 Accumulated other comprehensive income (loss) (37,494) (38,645) (37,170) (36,308) (35,203) 3% 6 Total common equity \$ 181,059 \$ 177,769 \$ 177,760 \$ 178,272 \$ 179,379 1% (1 Noncontrolling interests \$ 200,094 \$ 197,004 \$ 196,220 \$ 196,252 \$ 197,359 1% (1 Noncontrolling interests 874 859 854 763 751 (2%) (1	Common stock										31	-	-
Treasury stock (34,413) (39,678) (44,370) (47,861) (51,427) (7%) (4 Accumulated other comprehensive income (loss) (37,494) (38,645) (37,170) (36,308) (35,203) 3% 6 Total common equity \$ 181,059 \$ 177,969 \$ 177,760 \$ 178,272 \$ 179,379 1% (1 Total Citigroup stockholders' equity \$ 200,094 \$ 197,004 \$ 196,220 \$ 196,252 \$ 197,359 1% (1 Noncontrolling interests 874 859 854 763 751 (2%) (1	Additional paid-in capital		107,724		107,825		107,922		107,551		107,657	-	-
Accumulated other comprehensive income (loss) Total common equity \$\begin{array}{cccccccccccccccccccccccccccccccccccc	Retained earnings		145,211		148,436		151,347		154,859		158,321	2%	9%
Total common equity \$ 181,059 \$ 177,969 \$ 177,760 \$ 178,272 \$ 179,379 1% (1 Total Citigroup stockholders' equity \$ 200,094 \$ 197,004 \$ 196,220 \$ 196,252 \$ 197,359 1% (1 Noncontrolling interests 859 854 763 751 (2%) (1	Treasury stock		(34,413)		(39,678)		(44,370)		(47,861)		(51,427)	(7%)	(49%)
Total common equity \$ 181,059 \$ 177,969 \$ 177,760 \$ 178,272 \$ 179,379 1% (1 Total Citigroup stockholders' equity \$ 200,094 \$ 197,004 \$ 196,220 \$ 196,252 \$ 197,359 1% (1 Noncontrolling interests 859 854 763 751 (2%) (1	Accumulated other comprehensive income (loss)		(37,494)		(38,645)		(37,170)		(36,308)		(35,203)	3%	6%
Noncontrolling interests 874 859 854 763 751 (2%) (1		\$	181,059	\$		\$	177,760	\$		\$		1%	(1%)
Noncontrolling interests 874 859 854 763 751 (2%) (1	Total Citizuaria etaaldaadaani amiita	•	200.004	•	407.004	•	400 000	•	400 050	•	407.250	40/	(40/)
		_\$		Þ		Þ		Þ		*			(1%)
Total equity 200,968 197,863 197,074 197,015 198,110 1% (1	•												(14%)
A 404004 A 408408 A 408000				_		_		_		_			(1%)
Total liabilities and equity <u>\$ 1,912,334</u> <u>\$ 1,925,165</u> <u>\$ 1,917,383</u> <u>\$ 1,958,413</u> <u>\$ 1,988,226</u> 2%	Total liabilities and equity	_\$	1,912,334	\$	1,925,165	\$	1,917,383	\$	1,958,413	\$	1,988,226	2%	4%

⁽¹⁾ Preliminary.

NM Not meaningful.

⁽²⁾ Includes allowance for credit losses for unfunded lending commitments. See page 23 for amounts by period.

SEGMENT DETAIL NET REVENUES

(In millions of dollars)

							2Q19 li	ncrease/		Six		Six	YTD 2019 vs.
	2	Q	3Q	4Q	1Q	2Q	(Decrea	ase) from	N	Months	N	lonths	YTD 2018 Increase/
	20	18	 2018	2018	2019	2019	1Q19	2Q18		2018		2019	(Decrease)
Global Consumer Banking North America Latin America Asia ⁽¹⁾ Total	\$	5,004 1,375 1,865 8,244	\$ 5,129 1,664 1,855 8,648	\$ 5,254 1,356 1,824 8,434	\$ 5,185 1,381 1,885 8,451	\$ 5,158 1,432 1,915 8,505	(1%) 4% 2% 1%	3% 4% 3% 3%	\$	10,161 2,715 3,794 16,670	\$	10,343 2,813 3,800 16,956	2% 4% - 2%
Institutional Clients Group North America EMEA		3,511 3,043	3,329 2,927	2,809 2,633	3,119 3,170	3,478 2,960	12% (7%)	(1%) (3%)		6,777 6,210		6,597 6,130	(3%) (1%)
Latin America Asia Total	_	1,168 1,975 9,697	 1,061 1,931 9,248	 1,083 1,695 8,220	 1,160 2,245 9,694	 1,195 2,088 9,721	3% (7%) -	2% 6% -		2,384 4,181 19,552		2,355 4,333 19,415	(1%) 4% (1%)
Corporate / Other		528	493	470	431	532	23%	1%		1,119		963	(14%)
Total Citigroup - Net Revenues	\$	18,469	\$ 18,389	\$ 17,124	\$ 18,576	\$ 18,758	1%	2%	\$	37,341	\$	37,334	•

⁽¹⁾ Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

NM Not meaningful.
Reclassified to conform to the current period's presentation.

SEGMENT DETAIL INCOME

(In millions of dollars)

,		2Q		3Q		4Q		1Q		2Q	(Decrea	ncrease/ ase) from	N	Six Ionths		Six Ionths	YTD 2019 vs. YTD 2018 Increase/
	_	2018		2018	:	2018		2019		2019	1Q19	2Q18	_	2018		2019	(Decrease)
Income (Loss) from Continuing Operations:																	
Global Consumer Banking																	
North America	\$		\$	850	\$	933	\$	769	\$	721	(6%)	-	\$	1,557	\$	1,490	(4%)
Latin America		197		331		208		252		262	4%	33%	į	376		514	37%
Asia (1)		360		383		378		416		430	3%	19%	<u> </u>	733		846	15%
Total	_	1,276		1,564		1,519		1,437		1,413	(2%)	11%	-	2,666		2,850	7%
Institutional Clients Group																	
North America		1,030		871		745		714		1,022	43%	(1%)		1,888		1,736	(8%)
EMEA		986		971		819		1,125		1,005	(11%)	2%	1	2,099		2,130	1%
Latin America		517		544		346		503		491	(2%)	(5%)	1	1,011		994	(2%)
Asia		708		735		611		980		825	(16%)	17%	1	1,577		1,805	14%
Total	_	3,241		3,121		2,521		3,322		3,343	1%	3%		6,575		6,665	1%
Corporate / Other		(16)		(52)		265		(22)		36	NM	NM		(91)		14	NM
Income From Continuing Operations	\$	4,501	\$	4,633	\$	4,305	\$	4,737	\$	4,792	1%	6%	\$	9,150	\$	9,529	4%
Discontinued Operations		15		(8)		(8)		(2)		17	NM	13%		8		15	88%
Net Income Attributable to Noncontrolling Interests		26		3		(16)		25		10	(60%)	(62%)		48		35	(27%)
Total Citigroup - Net Income	\$	4,490	\$	4,622	\$	4,313	\$	4,710	\$	4,799	2%	7%	\$	9,110	\$	9,509	4%
Average Assets (in billions of dollars)																	
North America	9	979	\$	998	\$	1,010	\$	999	\$	1,028	3%	5%	\$	975	\$	1,012	4%
EMEA ⁽¹⁾	·	375	•	358	•	368	•	363	•	370	2%	(1%)	- []	369	•	367	(1%)
Latin America		127		126		123		126		128	2%	1%	- 1	128		127	(1%)
Asia ⁽¹⁾		342		344		347		352		355	1%	4%		345		354	3%
Corporate / Other		94		97		89		99		98	(1%)	4%	1	94		99	5%
Total	\$	1,917	\$	1,923	\$	1,937	\$	1,939	\$	1,979	2%	3%	\$	1,911	\$	1,959	3%
Return on Average Assets (ROA) on Net Income (Loss)																	
North America		0.72%		0.69%		0.67%		0.60%		0.68%			1	0.71%		0.64%	
EMEA ⁽¹⁾		1.04%		1.06%		0.87%		1.24%		1.08%				1.13%		1.15%	
Latin America		2.25%		2.76%		1.79%		2.43%		2.36%				2.19%		2.39%	
Asia ⁽¹⁾		1.25%		1.29%		1.13%		1.61%		1.42%			ı	1.35%		1.51%	
Corporate/Other		(0.06%)		(0.28%)		1.21%		(0.16%)		0.22%			1	(0.22%)		0.03%	
Total	_	0.94%		0.95%		0.88%	-	0.98%		0.97%			<u> </u>	0.96%	-	0.98%	
IUIAI	_	0.94%		0.95%		0.88%		0.98%		0.97%			<u> </u>	0.96%		0.98%	

¹⁾ Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

NM Not meaningful.

GLOBAL CONSUMER BANKING

Page 1

(In millions of dollars, except as otherwise noted)

		2Q	3Q			4Q		1Q		2Q		ncrease/ ase) from		Six Months		Six Months	YTD 2019 vs. YTD 2018 Increase/
		2018	201			2018		2019		2019	1Q19	2Q18		2018		2019	(Decrease)
	-																
Net Interest Revenue	\$	7,019	\$ 7	7,236	\$	7,348	\$	7,253	\$	7,272	-	4%	\$	13,999	\$	14,525	4%
Non-Interest Revenue		1,225		1,412		1,086		1,198		1,233	3%	1%		2,671		2,431	(9%)
Total Revenues, Net of Interest Expense		8,244		3,648		8,434		8,451		8,505	1%	3%		16,670		16,956	2%
Total Operating Expenses		4,652	4	4,658		4,590		4,608		4,663	1%	-	1	9,329		9,271	(1%)
Net Credit Losses		1,726		1,714		1,744		1,891		1,889	-	9%	ı	3,462		3,780	9%
Credit Reserve Build / (Release)		154		186		79		76		99	30%	(36%)	1	298		175	(41%)
Provision for Unfunded Lending Commitments		3		6		(8)		5		5	-	67%	- 1	2		10	NM
Provision for Benefits and Claims		22		27		28		12		19	58%	(14%)		48		31	(35%)
Provisions for Credit Losses and for Benefits and Claims (LLR & PBC)		1,905	-	1,933		1,843		1,984		2,012	1%	6%		3,810		3,996	5%
Income from Continuing Operations before Taxes		1,687	- 2	2,057		2,001		1,859		1,830	(2%)	8%		3,531		3,689	4%
Income Taxes		411		493		482		422		417	(1%)	1%	1	865		839	(3%)
Income from Continuing Operations	-	1,276	•	1,564		1,519		1,437		1,413	(2%)	11%		2,666		2,850	7%
Noncontrolling Interests		. 1		1		3		· -		. 1	100%	-	1	3		. 1	(67%)
Net Income	\$	1,275	\$ 1	1,563	\$	1,516	\$	1,437	\$	1,412	(2%)	11%	\$	2,663	\$	2,849	`7%´
EOP Assets (in billions of dollars)	\$	422	\$	427	\$	432	\$	426	\$	437	3%	4%					
Average Assets (in billions of dollars)	\$	417	\$	424	\$	428	\$	426	\$	431	1%	3%	\$	420	\$	429	2%
Return on Average Assets (ROA)		1.23%	1	1.46%		1.41%		1.37%		1.31%			1	1.28%		1.34%	
Efficiency Ratio		56%		54%		54%		55%		55%			1	56%		55%	
,													- 1				
Net Credit Losses as a % of Average Loans		2.28%	2	2.22%		2.24%		2.48%		2.45%				2.29%		2.46%	
Revenue by Business																	
Retail Banking	\$	3,483	\$ 3	3,711	\$	3,382	\$	3,467	\$	3,574	3%	3%	\$	6,947	\$	7,041	1%
Cards (1)	•	4,761		4,937	Ψ	5,052	Ψ	4,984	Ψ.	4,931	(1%)	4%	ľ	9,723	Ψ	9,915	2%
Total	\$	8,244		3,648	\$	8,434	\$	8,451	\$	8,505	1%	3%	\$	16,670	\$	16,956	2%
1000		0,2		3,0 10		0, .0 .		0,101	<u> </u>	0,000	.,,	0,0	Ť	10,010		.0,000	270
Net Credit Losses by Business													1				
Retail Banking	\$	228	\$	243	\$	246	\$	256	\$	244	(5%)	7%	\$	460	\$	500	9%
Cards (1)	•	1,498		1,471	Ψ	1,498	Ψ	1,635	Ψ.	1,645	1%	10%	1	3,002	Ψ.	3,280	9%
Total	\$	1,726		1,714	\$	1,744	\$	1,891	\$	1,889	-	9%	\$	3,462	\$	3,780	9%
		.,	-	.,	<u> </u>		<u> </u>	.,	<u> </u>	1,000			+	-,	<u> </u>	-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Income from Continuing Operations by Business													1				
Retail Banking	\$	577	\$	663	\$	531	\$	526	\$	629	20%	9%	\$	1,097	\$	1,155	5%
Cards (1)	•	699	•	901	•	988	•	911	*	784	(14%)	12%	1	1,569	*	1,695	8%
Total	\$	1,276	\$	1,564	\$	1,519	\$	1,437	\$	1,413	(2%)	11%	\$	2,666	\$	2,850	7%
				,	<u> </u>				÷		(/		<u> </u>		÷		
Foreign Currency (FX) Translation Impact:																	
Total Revenue - as Reported	\$	8,244	\$ 8	3,648	\$	8,434	\$	8,451	\$	8,505	1%	3%	\$	16,670	\$	16,956	2%
Impact of FX Translation (2)	•	(29)	•	(45)	•	54	•	(17)	*	-			- 1	(142)	*	-	
Total Revenues - Ex-FX (2)	\$	8,215	\$ 8	3,603	\$	8,488	\$	8,434	\$	8,505	1%	4%	\$	16,528	\$	16,956	3%
· · ·		· ·															
Total Operating Expenses - as Reported	\$	4,652	\$ 4	4,658	\$	4,590	\$	4,608	\$	4,663	1%	-	\$	9,329	\$	9,271	(1%)
Impact of FX Translation (2)	•	(23)	·	(23)	•	29	•	(12)	•	-				(93)	•	-	, , ,
Total Operating Expenses - Ex-FX (2)	\$	4,629	\$ 4	4,635	\$	4,619	\$	4,596	\$	4,663	1%	1%	\$	9,236	\$	9,271	-
3 1		,		,				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> </u>						<u> </u>		
Total Provisions for LLR & PBC - as Reported	\$	1,905	\$	1,933	\$	1,843	\$	1,984	\$	2,012	1%	6%	\$	3,810	\$	3,996	5%
Impact of FX Translation (2)	•	(2)	·	(11)	•	12	•	(3)	•	-				(22)	•	-	
Total Provisions for LLR & PBC - Ex-FX (2)	\$	1,903	\$	1,922	\$	1,855	\$	1,981	\$	2,012	2%	6%	\$	3,788	\$	3,996	5%
	<u> </u>	,	<u> </u>		<u> </u>		<u> </u>						<u> </u>				
Net Income - as Reported	\$	1,275	\$	1,563	\$	1,516	\$	1.437	\$	1.412	(2%)	11%	\$	2.663	\$	2.849	7%
Impact of FX Translation (2)	7	(4)	*	(8)	-	8	-	(1)	-	-,	(= / */		Ť	(19)	-	-	
Net Income - Ex-FX (2)	\$	1,271	\$	1,555	\$	1,524	\$	1,436	\$	1,412	(2%)	11%	\$	2,644	\$	2,849	8%
	<u> </u>	.,	<u> </u>	.,500		.,02 7		.,	-	.,	(= /0)	,0	<u> </u>	2,0.1		2,0.0	0,0

⁽¹⁾ Includes both Citi-Branded Cards and Citi Retail Services.

NM Not meaningful.

Reclassified to conform to the current period's presentation.

⁽²⁾ Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the second quarter of 2019 and year-to-date 2019 average exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

	2Q		3Q	4Q	1Q	2Q		ncrease/ use) from
	2018		2018	2018	2019	2019	1Q19	2Q18
	 	-						-
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)								
Branches (actual)	2,428		2,417	2,410	2,404	2,399	-	(1%)
Accounts (in millions)	53.9		54.0	54.5	55.0	55.5	1%	3%
Average Deposits	\$ 305.8	\$	307.2	\$ 306.5	\$ 310.2	\$ 312.9	1%	2%
Investment Sales	\$ 23.9	\$	23.7	\$ 21.2	\$ 24.7	\$ 26.2	6%	10%
Investment Assets under Management (AUMs)	\$ 162.7	\$	169.0	\$ 158.1	\$ 171.4	\$ 175.8	3%	8%
Average Loans	\$ 145.6	\$	145.9	\$ 145.0	\$ 146.5	\$ 147.4	1%	1%
EOP Loans:								
Mortgages	\$ 80.5	\$	80.9	\$ 80.6	\$ 80.8	\$ 81.9	1%	2%
Commercial Banking	36.5		37.2	36.3	37.1	37.6	1%	3%
Personal and Other	 28.1		28.7	 28.8	 29.1	 29.7	2%	6%
EOP Loans	\$ 145.1	\$	146.8	\$ 145.7	\$ 147.0	\$ 149.2	1%	3%
Total Net Interest Revenue (in millions) (1)	\$ 2,425	\$	2,424	\$ 2,423	\$ 2,410	\$ 2,434	1%	-
As a % of Average Loans	6.68%		6.59%	6.63%	6.67%	6.62%		
Net Credit Losses (in millions)	\$ 228	\$	243	\$ 246	\$ 256	\$ 244	(5%)	7%
As a % of Average Loans	0.63%		0.66%	0.67%	0.71%	0.66%		
Loans 90+ Days Past Due (in millions) (2)	\$ 500	\$	508	\$ 485	\$ 474	\$ 456	(4%)	(9%)
As a % of EOP Loans	0.35%		0.35%	0.33%	0.32%	0.31%	. ,	, ,
Loans 30-89 Days Past Due (in millions) (2)	\$ 754	\$	857	\$ 790	\$ 769	\$ 869	13%	15%
As a % of EOP Loans	0.52%		0.59%	0.54%	0.53%	0.58%		
Cards Key Indicators (in millions of dollars, except as otherwise noted)								
EOP Open Accounts (in millions)	140.3		141.4	141.8	140.1	139.5	-	(1%)
Purchase Sales (in billions)	\$ 133.6	\$	134.9	\$ 144.1	\$ 128.0	\$ 142.0	11%	6%
Average Loans (in billions) (3)	\$ 157.5	\$	160.9	\$ 163.4	\$ 162.7	\$ 162.0	-	3%
EOP Loans (in billions) (3)	\$ 160.9	\$	162.2	\$ 169.5	\$ 160.3	\$ 165.1	3%	3%
Average Yield (4)	13.09%		13.37%	13.60%	13.95%	13.87%		
Total Net Interest Revenue (5)	\$ 4,594	\$	4,812	\$ 4,925	\$ 4,843	\$ 4,838	-	5%
As a % of Average Loans (5)	11.70%		11.87%	11.96%	12.07%	11.98%		
Net Credit Losses	\$ 1,498	\$	1,471	\$ 1,498	\$ 1,635	\$ 1,645	1%	10%
As a % of Average Loans	3.81%		3.63%	3.64%	4.08%	4.07%		
Net Credit Margin (6)	\$ 3,263	\$	3,467	\$ 3,554	\$ 3,350	\$ 3,286	(2%)	1%
As a % of Average Loans (6)	8.31%		8.55%	8.63%	8.35%	8.14%		
Loans 90+ Days Past Due	\$ 1,845	\$	1,896	\$ 2,134	\$ 2,111	\$ 2,010	(5%)	9%
As a % of EOP Loans	1.15%		1.17%	1.26%	1.32%	1.22%		
Loans 30-89 Days Past Due	\$ 1,804	\$	2,033	\$ 2,112	\$ 2,007	\$ 1,952	(3%)	8%
As a % of EOP Loans	1.12%		1.25%	1.25%	1.25%	1.18%		

⁽¹⁾ Also includes net interest revenue related to the average deposit balances in excess of the average loan portfolio.

⁽²⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies. See footnote 2 on page 9.

⁽³⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽⁴⁾ Average yield is gross interest revenue earned on loans divided by average loans.

⁽⁵⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁶⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

GLOBAL CONSUMER BANKING NORTH AMERICA

Page 1
(In millions of dollars, except as otherwise noted)

Page 1 (In millions of dollars, except as otherwise noted)		2Q	3Q	4Q		1Q	2Q		ncrease/ ase) from		Six Months	N	Six Ionths	YTD 2019 vs. YTD 2018 Increase/
		2018	 2018	 2018		2019	 2019	1Q19	2Q18		2018		2019	(Decrease)
Net Interest Revenue	\$	4,780	\$ 4,984	\$ 5,107	\$	5,058	\$ 5,030	(1%)	5%	\$	9,530	\$	10,088	6%
Non-Interest Revenue		224	145	147		127	128	1%	(43%)		631		255	(60%)
Total Revenues, Net of Interest Expense (1)		5,004	5,129	5,254		5,185	5,158	(1%)	3%	1	10,161		10,343	2%
Total Operating Expenses		2,666	2,668	2,652		2,669	2,720	2%	2%	- 1	5,311		5,389	1%
Net Credit Losses		1,278	1,242	1,281		1,429	1,428	-	12%	- 1	2,574		2,857	11%
Credit Reserve Build / (Release)		115	116	84		98	82	(16%)	(29%)	- 1	238		180	(24%)
Provision for Unfunded Lending Commitments		2	5	(3)		5	6	20%	NM	- 1	(2)		11	NM
Provision for Benefits and Claims		5	5	6		6	6	-	20%		11		12	9%
Provisions for Loan Losses and for Benefits and Claims		1,400	1,368	1,368		1,538	1,522	(1%)	9%		2,821		3,060	8%
Income from Continuing Operations before Taxes		938	1,093	1,234		978	 916	(6%)	(2%)	1	2,029		1,894	(7%)
Income Taxes		219	243	301		209	195	(7%)	(11%)	- 1	472		404	(14%)
Income from Continuing Operations	-	719	850	933		769	721	(6%)	-		1,557		1,490	(4%)
Noncontrolling Interests		-	-	-		-	-	-	-	- 1	-		-	-
Net Income	\$	719	\$ 850	\$ 933	\$	769	\$ 721	(6%)	-	\$	1,557	\$	1,490	(4%)
Average Assets (in billions)	\$	244	\$ 249	\$ 254	\$	250	\$ 253	1%	4%	\$	246	\$	252	2%
Return on Average Assets		1.18%	1.35%	1.46%		1.25%	1.14%			- 1	1.28%		1.19%	
Efficiency Ratio		53%	52%	50%		51%	53%				52%		52%	
Net Credit Losses as a % of Average Loans		2.72%	2.56%	2.60%		2.97%	2.93%				2.74%		2.95%	
Revenue by Business														
Retail Banking	\$	1,348	\$ 1,329	\$ 1,331	\$	1,316	\$ 1,351	3%	-	\$	2,655	\$	2,667	-
Citi-Branded Cards		2,062	2,108	2,226		2,195	2,197	-	7%		4,294		4,392	2%
Citi Retail Services		1,594	1,692	1,697		1,674	1,610	(4%)	1%	- 1	3,212		3,284	2%
Total	\$	5,004	\$ 5,129	\$ 5,254	\$	5,185	\$ 5,158	(1%)	3%	\$	10,161	\$	10,343	2%
Net Credit Losses by Business														
Retail Banking	\$	32	\$ 32	\$ 31	\$	60	\$ 51	(15%)	59%	\$	75	\$	111	48%
Citi-Branded Cards		657	644	650		706	723	2%	10%		1,308		1,429	9%
Citi Retail Services		589	566	600		663	654	(1%)	11%		1,191		1,317	11%
Total	\$	1,278	\$ 1,242	\$ 1,281	\$	1,429	\$ 1,428	-	12%	\$	2,574	\$	2,857	11%
Income from Continuing Operations by Business														
Retail Banking	\$	161	\$ 131	\$ 133	\$	83	\$ 114	37%	(29%)	\$	301	\$	197	(35%)
										1 .				
Citi-Branded Cards		309	375	472		382	364	(5%)	18%	ą.	734		746	2%
		309 249	375 344	472 328		382 304	364 243	(5%) (20%)	18% (2%)		734 522		746 547	2% 5%

⁽¹⁾ First quarter of 2018 includes an approximately \$150 million gain on the sale of the Hilton Card portfolio. NM Not meaningful.

Page 2	2Q	3Q	4Q	1Q	2Q _	(Decre	ncrease/ ase) from
	 2018	 2018	 2018	 2019	 2019	1Q19	2Q18
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)							
Branches (actual)	693	692	689	689	688	-	(1%)
Accounts (in millions)	9.1	9.0	9.1	9.1	9.1	-	-
Average Deposits	\$ 179.9	\$ 180.2	\$ 180.6	\$ 182.3	\$ 183.0	-	2%
Investment Sales	\$ 7.8	\$ 7.9	\$ 8.1	\$ 8.8	\$ 9.6	9%	23%
Investment AUMs	\$ 61.1	\$ 63.7	\$ 60.1	\$ 65.9	\$ 68.2	3%	12%
Average Loans	\$ 55.6	\$ 56.0	\$ 56.5	\$ 57.1	\$ 57.9	1%	4%
EOP Loans:							
Mortgages	\$ 44.4	\$ 44.6	\$ 44.7	\$ 44.7	\$ 45.3	1%	2%
Commercial Banking	9.1	9.3	9.7	10.4	10.7	3%	18%
Personal and Other	 2.2	 2.4	 2.4	 2.2	 2.3	5%	5%
Total EOP Loans	\$ 55.7	\$ 56.3	\$ 56.8	\$ 57.3	\$ 58.3	2%	5%
Mortgage Originations (1)	\$ 2.6	\$ 2.7	\$ 2.3	\$ 2.0	\$ 3.9	95%	50%
Third Party Mortgage Servicing Portfolio (EOP)	\$ 45.7	\$ 45.4	\$ 45.2	\$ 44.9	\$ 44.5	(1%)	(3%)
Net Servicing & Gain/(Loss) on Sale (in millions)	\$ 33.6	\$ 32.0	\$ 25.6	\$ 31.8	\$ 31.3	(2%)	(7%)
Saleable Mortgage Rate Locks	\$ 1.3	\$ 1.1	\$ 0.9	\$ 1.1	\$ 1.5	36%	15%
Net Interest Revenue on Loans (in millions) As a % of Avg. Loans	\$ 226 1.63%	\$ 216 1.53%	\$ 218 1.53%	\$ 223 1.58%	\$ 217 1.50%	(3%)	(4%)
Net Credit Losses (in millions) As a % of Avg. Loans	\$ 32 0.23%	\$ 32 0.23%	\$ 31 0.22%	\$ 60 0.43%	\$ 51 0.35%	(15%)	59%
Loans 90+ Days Past Due (in millions) (2) As a % of FOP Loans	\$ 179 0.33%	\$ 188 0.34%	\$ 180 0.32%	\$ 179 0.32%	\$ 145 0.25%	(19%)	(19%)
Loans 3 - 80 - 89 Days Past Due (in millions) (2) As a % of EOP Loans	\$ 252 0.46%	\$ 320 0.58%	\$ 282 0.50%	\$ 269 0.47%	\$ 361 0.63%	34%	43%

⁽¹⁾ Originations of residential first mortgages.

The amounts excluded for Loans 90+ Days Past Due and (EOP Loans) were \$244 million and (\$0.7 billion), \$235 million and (\$0.7 billion), \$201 million and (\$0.6 billion), \$163 million and (\$0.6 billion), and \$151 million and (\$0.6 billion) as of June 30, 2018, September 30, 2018, December 31, 2018, March 31, 2019 and June 30, 2019, respectively.

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) were \$87 million and (\$0.7 billion), \$82 million and (\$0.7 billion), \$78 million and (\$0.6 billion), \$71 million and (\$0.6 billion), and \$83 million and (\$0.6 billion) as of June 30, 2018, September 30, 2018, December 31, 2018, March 31, 2019 and June 30, 2019, respectively.

NM Not meaningful.

⁽²⁾ The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

Page 3		2Q		3Q		4Q		1Q		2Q		ncrease/ use) from
		2018		2018		2018		2019		2019	1Q19	2Q18
<u>Citi-Branded Cards Key Indicators (in millions of dollars, except as otherwise noted) (1)</u> EOP Open Accounts (in millions)		34.2		34.4		34.6		34.8		34.8	_	2%
Purchase Sales (in billions)	\$	86.4	\$	87.3	\$	91.6	\$	83.6	\$	93.2	11%	8%
Average Loans (in billions) (1)	\$	86.6	\$	87.8	\$	88.8	\$	87.7	\$	88.4	1%	2%
EOP Loans (in billions) (1)	\$	88.1	\$	88.4	\$	91.8	\$	87.0	\$	90.6	4%	3%
verage Yield (2)		9.94%		10.34%		10.74%		11.24%		11.13%		
otal Net Interest Revenue (3)	\$	1,788	\$	1,883	\$	1,968	\$	1,972	\$	1,974	-	10%
As a % of Avg. Loans (3)		8.28%		8.51%		8.79%		9.12%		8.96%		
let Credit Losses	\$	657	\$	644	\$	650	\$	706	\$	723	2%	10%
As a % of Average Loans		3.04%		2.91%		2.90%		3.26%		3.28%		
let Credit Margin (4)	\$	1,403	\$	1,462	\$	1,574	\$	1,487	\$	1,470	(1%)	5%
As a % of Avg. Loans (4)	_	6.50%	_	6.61%	_	7.03%	_	6.88%	_	6.67%		
pans 90+ Days Past Due	\$	712	\$	707	\$	812	\$	828	\$	799	(4%)	12%
As a % of EOP Loans	•	0.81%	•	0.80%	•	0.88%	•	0.95%	•	0.88%	(40/)	400/
pans 30-89 Days Past Due As a % of EOP Loans	\$	627 0.71%	\$	722 0.82%	\$	755 0.82%	\$	731 0.84%	\$	705 0.78%	(4%)	12%
As a % UI EUF LUAIIS		0.71%		0.02%		0.62%		0.04%		0.76%		
iti Retail Services Key Indicators (in millions of dollars, except as otherwise noted) (1) OP Open Accounts		85.1		85.9		86.3		84.6		84.1	(1%)	(1%)
urchase Sales (in billions)	\$	21.6	\$	22.1	\$	25.5	\$	18.6	\$	22.5	21%	4%
irchase Sales (iir billions)	φ	21.0	φ	22.1	φ	25.5	φ	10.0	φ	22.5	2170	470
verage Loans (in billions) (1)	\$	46.6	\$	49.0	\$	50.4	\$	50.2	\$	49.1	(2%)	5%
OP Loans (in billions) (1)	\$	48.6	\$	49.4	\$	52.7	\$	48.9	\$	49.6	1%	2%
verage Yield (2)		17.82%		17.83%		17.78%		18.17%		18.10%		
otal Net Interest Revenue (3)	\$	1,970	\$	2,099	\$	2,128	\$	2,078	\$	2,036	(2%)	3%
As a % of Avg. Loans (3)		16.96%		17.00%		16.75%		16.79%		16.63%		
et Credit Losses	\$	589	\$	566	\$	600	\$	663	\$	654	(1%)	11%
As a % of Average Loans		5.07%		4.58%		4.72%		5.36%		5.34%		
et Credit Margin (4)	\$	1,002	\$	1,123	\$	1,094	\$	1,007	\$	953	(5%)	(5%)
As a % of Avg. Loans (4)		8.62%		9.09%		8.61%		8.14%		7.79%		
pans 90+ Days Past Due	\$	781	\$	832	\$	952	\$	918	\$	840	(8%)	8%
As a % of EOP Loans		1.61%		1.68%		1.81%		1.88%		1.69%		
oans 30-89 Days Past Due	\$	761	\$	890	\$	932	\$	859	\$	831	(3%)	9%
As a % of EOP Loans		1.57%		1.80%		1.77%		1.76%		1.68%		

⁽¹⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽²⁾ Average yield is calculated as gross interest revenue earned on loans divided by average loans.

⁽³⁾ Net interest revenue includes certain fees that are recorded as interest revenue.
(4) Net credit margin represents total revenues, net of interest expense, less net credit losses and policy benefits and claims.

GLOBAL CONSUMER BANKING

LATIN AMERICA (1) - PAGE 1

(In millions of dollars, except as otherwise noted)

(In millions of dollars, except as otherwise noted)																	
												ncrease/		Six	_	Six	YTD 2019 vs.
		2Q 2018		3Q 2018		4Q 2018		1Q 2019		2Q 2019	1Q19	ise) from		lonths 2018		lonths 2019	YTD 2018 Increase/
		2018		2018		2018		2019		2019	1019	2Q18		2018		2019	(Decrease)
Net Interest Revenue	\$	1,013	\$	1,042	\$	1,006	\$	975	\$	1,017	4%	_	\$	2,010	\$	1,992	(1%)
Non-Interest Revenue (2)	•	362	•	622	·	350	•	406	•	415	2%	15%		705	•	821	16%
Total Revenues, Net of Interest Expense		1,375		1,664		1,356		1,381		1,432	4%	4%		2,715		2,813	4%
Total Operating Expenses		779		825		784		735		765	4%	(2%)	- 1	1,534		1,500	(2%)
Net Credit Losses		278		307		290		298		285	(4%)	3%	İ	556		583	5%
Credit Reserve Build / (Release)		33		31		(23)		(7)		10	NM	(70%)	- 1	75		3	(96%)
Provision for Unfunded Lending Commitments		-		-		(1)		-		(1)	(100%)	(100%)		1		(1)	NM
Provision for Benefits and Claims		17		22		22		6_		13	NM	(24%)	<u> </u>	37		19	(49%)
Provisions for Credit Losses and for Benefits and Claims (LLR & PBC)		328		360		288		297		307	3%	(6%)	<u> </u>	669		604	(10%)
Income from Continuing Operations before Taxes		268		479		284		349		360	3%	34%	1	512		709	38%
Income Taxes		71		148		76		97		98	1%	38%	<u> </u>	136		195	43%
Income from Continuing Operations		197		331		208		252		262	4%	33%		376		514	37%
Noncontrolling Interests	_		_		_	-	_	-	_		-	-			_		-
Net Income	\$	197	\$	331	\$	208	\$	252	\$	262	4%	33%	\$	376	\$	514	37%
Average Assets (in billions of dollars)	\$	43	\$	45	\$	43	\$	44	\$	45	2%	5%	\$	44	\$	45	2%
Return on Average Assets		1.84%		2.92%		1.92%		2.32%		2.34%			İ	1.72%		2.30%	
Efficiency Ratio		57%		50%		58%		53%		53%				57%		53%	
Net Credit Losses as a % of Average Loans		4.37%		4.63%		4.58%		4.72%		4.47%				4.33%		4.57%	
Revenue by Business													1				
Retail Banking	\$	993	\$	1,259	\$	959	\$	1,008	\$	1,015	1%	2%	\$	1,952	\$	2,023	4%
Citi-Branded Cards	•	382	•	405	•	397	•	373	•	417	12%	9%		763	•	790	4%
Total	\$	1,375	\$	1,664	\$	1,356	\$	1,381	\$	1,432	4%	4%	\$	2,715	\$	2,813	4%
	·						-										
Net Credit Losses by Business																	
Retail Banking	\$	138	\$	153	\$	144	\$	138	\$	129	(7%)	(7%)	\$	270	\$	267	(1%)
Citi-Branded Cards		140		154	•	146	•	160	•	156	(3%)	11%		286	•	316	10%
Total	\$	278	\$	307	\$	290	\$	298	\$	285	(4%)	3%	\$	556	\$	583	5%
Income from Continuing Operations by Business													-				
Retail Banking	\$	152	\$	276	\$	147	\$	197	\$	192	(3%)	26%	\$	286	\$	389	36%
Citi-Branded Cards	•	45	•	55	•	61	•	55	•	70	27%	56%	- 1	90	•	125	39%
Total	\$	197	\$	331	\$	208	\$	252	\$	262	4%	33%	\$	376	\$	514	37%
	·																
FX Translation Impact:																	
Total Revenue - as Reported	\$	1,375	\$	1,664	\$	1,356	\$	1,381	\$	1,432	4%	4%	\$	2,715	\$	2,813	4%
Impact of FX Translation (3)		13		(36)		52		(4)		-				(31)		-	
Total Revenues - Ex-FX (3)	\$	1,388	\$	1,628	\$	1,408	\$	1,377	\$	1,432	4%	3%	\$	2,684	\$	2,813	5%
Total Operating Expenses - as Reported	\$	779	\$	825	\$	784	\$	735	\$	765	4%	(2%)	\$	1,534	\$	1,500	(2%)
Impact of FX Translation (3) Total Operating Expenses - Ex-FX (3)	\$	785	\$	(16) 809	\$	27 811	\$	(2) 733	\$	765	4%	(3%)	\$	(16)	\$	1,500	(40/)
Total Operating Expenses - Ex-FX (3)	\$	785	-	809	<u> </u>	811	<u> </u>	133	<u> </u>	700	4%	(3%)	12	1,518	<u> </u>	1,500	(1%)
Provisions for LLR & PBC - as Reported	\$	328	\$	360	\$	288	\$	297	\$	307	3%	(6%)	\$	669	\$	604	(10%)
Impact of FX Translation (3)		3		(8)		12		(1)		-				(9)			
Provisions for LLR & PBC - Ex-FX (3)	\$	331	\$	352	\$	300	\$	296	\$	307	4%	(7%)	\$	660	\$	604	(8%)
Net Income - as Reported	\$	197	\$	331	\$	208	\$	252	\$	262	4%	33%	\$	376	\$	514	37%
Impact of FX Translation (3)	_	2		(8)		8							L	(5)			
Net Income - Ex-FX (3)	\$	199	\$	323	\$	216	\$	252	\$	262	4%	32%	\$	371	\$	514	39%

⁽¹⁾ Latin America GCB consists of Citi's consumer banking operations in Mexico.

NM Not meaningful.

⁽²⁾ Third quarter of 2018 includes an approximately \$250 million gain on the sale of an asset management business.

⁽³⁾ Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the second quarter of 2019 and year-to-date 2019 average exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

		2Q		3Q		4Q		1Q		2Q		ncrease/ ase) from
		2018		2018		2018		2019		2019	1Q19	2Q18
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
Branches (actual)		1,462		1,463		1,463		1,464		1,459	-	_
Accounts (in millions)		28.9		29.1		29.4		30.0		30.3	1%	5%
Average Deposits	\$	28.3	\$	29.4	\$	28.2	\$	28.6	\$	29.2	2%	3%
Investment Sales	\$	6.6	\$	6.7	\$	6.3	\$	6.6	\$	6.5	(2%)	(2%)
Investment AUMs	\$	33.1	\$	35.5	\$	30.4	\$	32.2	\$	32.8	2%	(1%)
Average Loans	\$	20.1	\$	20.7	\$	19.6	\$	19.9	\$	20.0	1%	`-
EOP Loans:												
Mortgages	\$	4.1	\$	4.3	\$	4.0	\$	4.1	\$	4.2	2%	2%
Commercial Banking		10.2		10.6		9.9		9.9		10.3	4%	1%
Personal and Other		5.8		6.1		5.8		5.7		5.6	(2%)	(3%)
Total EOP Loans	\$	20.1	\$	21.0	\$	19.7	\$	19.7	\$	20.1	2%	`- ´
Total Net Interest Revenue (in millions) (1)	\$	687	\$	711	\$	682	\$	672	\$	677	1%	(1%)
As a % of Average Loans (1)	Ψ	13.71%	Ψ	13.63%	Ψ	13.80%	Ψ	13.70%	Ψ	13.58%	170	(170)
Net Credit Losses (in millions)	\$	138	\$	153	\$	144	\$	138	\$	129	(7%)	(7%)
As a % of Average Loans	Ψ	2.75%	Ψ.	2.93%	Ψ.	2.91%	Ψ.	2.81%	Ť	2.59%	(1.70)	(1,70)
Loans 90+ Days Past Due (in millions)	\$	132	\$	126	\$	127	\$	114	\$	124	9%	(6%)
As a % of EOP Loans	Ψ	0.66%	Ψ	0.60%	Ψ	0.64%	Ψ	0.58%	Ψ	0.62%	370	(070)
Loans 30-89 Days Past Due (in millions)	\$	183	\$	235	\$	201	\$	201	\$	206	2%	13%
As a % of EOP Loans	Ÿ	0.91%	Ψ	1.12%	Ψ	1.02%	Ψ	1.02%	Ψ	1.02%	270	1070
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)												
EOP Open Accounts (in millions)		5.7		5.7		5.6		5.5		5.4	(2%)	(5%)
Purchase Sales (in billions)	\$	4.3	\$	4.6	\$	4.8	\$	4.4	\$	4.7	7%	9%
Average Loans (in billions) (2)	\$	5.4	\$	5.6	\$	5.5	\$	5.7	\$	5.6	(2%)	4%
EOP Loans (in billions) (2)	\$	5.4	\$	5.8	\$	5.7	\$	5.6	\$	5.7	2%	6%
Average Yield (3)	•	24.49%	•	24.44%	•	24.61%	•	23.68%	•	25.21%	6%	3%
Total Net Interest Revenue (in millions) (4)	\$	326	\$	331	\$	324	\$	303	\$	340	12%	4%
As a % of Average Loans (4)	•	24.21%	•	23.45%	•	23.37%	•	21.56%	•	24.35%		
Net Credit Losses (in millions)	\$	140	\$	154	\$	146	\$	160	\$	156	(3%)	11%
As a % of Average Loans	•	10.40%	•	10.91%	•	10.53%		11.38%	•	11.17%	()	
Net Credit Margin (in millions) (5)	\$	247	\$	257	\$	256	\$	220	\$	268	22%	9%
As a % of Average Loans (5)	•	18.35%		18.21%		18.47%		15.65%		19.20%		
Loans 90+ Days Past Due (in millions)	\$	160	\$	169	\$	171	\$	165	\$	169	2%	6%
Loans 90+ Days Past Due (in millions) As a % of EOP Loans	\$		\$	169 2.91%	\$	171 3.00%	\$	165 2.95%	\$	169 2.96%	2%	6%
, ,	\$ \$	160	\$ \$		\$		\$		\$ \$		2% (1%)	6% 2%

NM Not meaningful.

⁽¹⁾ Also includes net interest revenue related to the region's average deposit balances in excess of the average loan portfolio.(2) Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽³⁾ Average yield is gross interest revenue earned on loans divided by average loans.

⁽⁴⁾ Net interest revenue includes certain fees that are recorded as interest revenue.
(5) Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

GLOBAL CONSUMER BANKING

ASIA (1) - PAGE 1

(In millions of dollars, except as otherwise noted)

(In millions of dollars, except as otherwise noted)																	
						40		40				ncrease/		Six		Six	YTD 2019 vs.
		2Q 2018		3Q 2018		4Q 2018		1Q 2019		2Q 2019	1Q19	ase) from 2Q18		lonths 2018		lonths 2019	YTD 2018 Increase/ (Decrease)
		2018		2018		2018		2019	-	2019	1019			2018	-	2019	(Decrease)
Net Interest Revenue	\$	1,226	\$	1,210	\$	1,235	\$	1,220	\$	1,225	-	-	\$	2,459	\$	2,445	(1%)
Non-Interest Revenue		639		645		589		665		690	4%	8%		1,335		1,355	1%
Total Revenues, Net of Interest Expense	-	1,865		1,855		1,824		1,885		1,915	2%	3%		3,794		3,800	-
Total Operating Expenses		1,207		1,165		1,154		1,204		1,178	(2%)	(2%)	- 1	2,484		2,382	(4%)
Net Credit Losses		170		165		173		164		176	7%	4%		332		340	2%
Credit Reserve Build / (Release)		6		39		18		(15)		7	NM	17%		(15)		(8)	47%
Provision for Unfunded Lending Commitments		1		1		(4)		-		-	-	(100%)		3		-	(100%)
Provision for Benefits and Claims												-	<u> </u>				-
Provisions for Credit Losses and for Benefits and Claims (LLR & PBC)		177		205		187		149		183	23%	3%	<u> </u>	320		332	4%
Income from Continuing Operations before Taxes		481		485		483		532		554	4%	15%	- 1	990		1,086	10%
Income Taxes		121		102	-	105 378	-	116	-	124	7%	2%	-	257		240	(7%)
Income from Continuing Operations Noncontrolling Interests		360		383 1		3/8		416		430 1	3% 100%	19%		733		846	15% (67%)
Noncontrolling interests Net Income	•	359	\$	382	\$	375	\$	416	\$	429	3%	19%	s	730	\$	845	(67%) 16%
Average Assets (in billions)	9	130	\$	130	\$	131	\$	132	\$	133	3% 1%	2%	\$	131	\$	133	2%
Return on Average Assets	Ψ	1.11%	φ	1.17%	Ψ	1.14%	φ	1.28%	Ψ	1.29%	1 /0	270	۱۳	1.12%	Ψ	1.28%	2/0
Efficiency Ratio		65%		63%		63%		64%		62%				65%		63%	
Emolotoy reaso		0070		0070		0070		0470		0270				0070		0070	
Net Credit Losses as a % of Average Loans		0.77%		0.75%		0.78%		0.75%		0.80%				0.75%		0.77%	
Revenue by Business																	
Retail Banking	\$	1,142	\$	1,123	\$	1,092	\$	1,143	\$	1,208	6%	6%	\$	2,340	\$	2,351	-
Citi-Branded Cards	*	723	•	732	•	732	•	742	*	707	(5%)	(2%)	1	1,454	*	1,449	-
Total	\$	1,865	\$	1,855	\$	1,824	\$	1,885	\$	1,915	2%	3%	\$	3,794	\$	3,800	-
							-										
Net Credit Losses by Business																	
Retail Banking	\$	58	\$	58	\$	71	\$	58	\$	64	10%	10%	\$	115	\$	122	6%
Citi-Branded Cards		112		107		102		106		112	6%	-		217		218	-
Total	\$	170	\$	165	\$	173	\$	164	\$	176	7%	4%	\$	332	\$	340	2%
Income from Continuing Operations by Business													- 1				
Income from Continuing Operations by Business Retail Banking	\$	264	\$	256	\$	251	\$	246	\$	323	31%	22%	\$	510	\$	569	12%
Citi-Branded Cards	Φ	96	Ф	127	Ф	127	Φ	170	Ф	107	(37%)	11%	٩	223	Ф	277	24%
Total	\$	360	\$	383	\$	378	\$	416	\$	430	3%	19%	\$	733	\$	846	15%
Total			<u> </u>		Ψ	0/0	Ψ	410	Ψ	100	070	1070	۳	700		040	1070
FX Translation Impact:																	
Total Revenue - as Reported	\$	1,865	\$	1,855	\$	1,824	\$	1,885	\$	1,915	2%	3%	\$	3,794	\$	3,800	-
Impact of FX Translation (2)		(42)		(9)		2		(13)		-				(111)		-	
Total Revenues - Ex-FX (2)	\$	1,823	\$	1,846	\$	1,826	\$	1,872	\$	1,915	2%	5%	\$	3,683	\$	3,800	3%
Total Operating Expenses - as Reported	\$	1,207	\$	1,165	\$	1,154	\$	1,204	\$	1,178	(2%)	(2%)	\$	2,484	\$	2,382	(4%)
Impact of FX Translation (2)		(29)		(7)		2		(10)						(77)			
Total Operating Expenses - Ex-FX (2)	\$	1,178	\$	1,158	\$	1,156	\$	1,194	\$	1,178	(1%)	-	\$	2,407	\$	2,382	(1%)
Provisions for LLR & PBC - as Reported	\$	177	\$	205	\$	187	\$	149	\$	183	23%	3%	\$	320	\$	332	4%
Impact of FX Translation (2)	Ф	(5)	Ф	(3)	Ф	10/	Ф	(2)	Ф	100	2370	370	a a	(13)	Ф	332	470
Provisions for LLR & PBC - Ex-FX (2)	\$	172	\$	202	\$	187	\$	147	\$	183	24%	6%	\$	307	\$	332	8%
TOTAL STATE OF EXTRACT	<u> </u>	172		202	Ψ	107	Ψ	1-77	Ψ	100	2-7/0	070	۳	007	Ψ	002	0,0
Net Income - as Reported	\$	359	\$	382	\$	375	\$	416	\$	429	3%	19%	s	730	\$	845	16%
Impact of FX Translation (2)	•	(6)	~	-	Ψ	-	Ψ.	(1)	Ψ	-	0,0	.0,0	"	(14)	Ψ.	-	.0,0
Net Income - Ex-FX (2)	\$	353	\$	382	\$	375	\$	415	\$	429	3%	22%	\$	716	\$	845	18%
													<u> </u>				

⁽¹⁾ Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

NM Not meaningful.

⁽²⁾ Reflects the impact of foreign currency (FX) translation into U.S. Dollars at the second quarter of 2019 and year-to-date 2019 average exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

		2Q		3Q		4Q		1Q		2Q		crease/ se) from
		2018		2018		2018		2019		2019	1Q19	2Q18
Retail Banking Key Indicators (in billions of dollars, except as otherwise noted)												
Branches (actual)		273		262		258		251		252	-	(8%)
Accounts (in millions)		15.9		15.9		16.0		15.9		16.1	1%	1%
Average Deposits	\$	97.6	\$	97.6	\$	97.7	\$	99.3	\$	100.7	1%	3%
Investment Sales	\$	9.5	\$	9.1	\$	6.8	\$	9.3	\$	10.1	9%	6%
Investment AUMs	\$	68.5	\$	69.8	\$	67.6	\$	73.3	\$	74.8	2%	9%
Average Loans	\$	69.9	\$	69.2	\$	68.9	\$	69.5	\$	69.5	-	(1%)
EOP Loans:												(,
Mortgages	\$	32.0	\$	32.0	\$	31.9	\$	32.0	\$	32.4	1%	1%
Commercial Banking		17.2		17.3		16.7		16.8		16.6	(1%)	(3%)
Personal and Other		20.1		20.2		20.6		21.2		21.8	3%	8%
Total EOP Loans	\$	69.3	\$	69.5	\$	69.2	\$	70.0	\$	70.8	1%	2%
			<u> </u>		<u> </u>		<u> </u>		<u> </u>			
Total Net Interest Revenue (in millions) (2)	\$	716	\$	711	\$	730	\$	730	\$	737	1%	3%
As a % of Average Loans (2)		4.11%		4.08%		4.20%		4.26%		4.25%		
Net Credit Losses (in millions)	\$	58	\$	58	\$	71	\$	58	\$	64	10%	10%
As a % of Average Loans		0.33%		0.33%		0.41%		0.34%		0.37%		
Loans 90+ Days Past Due (in millions)	\$	189	\$	194	\$	178	\$	181	\$	187	3%	(1%)
As a % of EOP Loans	•	0.27%	•	0.28%	•	0.26%	•	0.26%	•	0.26%		(1,1)
Loans 30-89 Days Past Due (in millions)	\$	319	\$	302	\$	307	\$	299	\$	302	1%	(5%)
As a % of EOP Loans	•	0.46%	•	0.43%	•	0.44%	•	0.43%	•	0.43%		(=,=)
Citi-Branded Cards Key Indicators (in billions of dollars, except as otherwise noted)												
EOP Open Accounts (in millions)		15.3		15.4		15.3		15.2		15.2	_	(1%)
Purchase Sales (in billions)	\$	21.3	\$	20.9	\$	22.2	\$	21.4	\$	21.6	1%	1%
Average Loans (in billions) (3)	\$	18.9	\$	18.5	\$	18.7	\$	19.1	\$	18.9	(1%)	-
EOP Loans (in billions) (3)	\$	18.8	\$	18.6	\$	19.3	\$	18.8	\$	19.2	2%	2%
Average Yield (4)	•	12.55%	•	12.49%	•	12.58%	•	12.42%	•	12.33%	(1%)	(2%)
Total Net Interest Revenue (in millions) (5)	\$	510	\$	499	\$	505	\$	490	\$	488	-	(4%)
As a % of Average Loans (6)		10.82%		10.70%		10.71%		10.40%		10.36%		` ′
Net Credit Losses (in millions)	\$	112	\$	107	\$	102	\$	106	\$	112	6%	-
As a % of Average Loans	•	2.38%	,	2.29%	•	2.16%	·	2.25%		2.38%		
Net Credit Margin (in millions) (6)	\$	611	\$	625	\$	630	\$	636	\$	595	(6%)	(3%)
As a % of Average Loans (6)	•	12.97%	,	13.40%	•	13.37%	·	13.50%		12.63%	` '/	(/
Loans 90+ Days Past Due	\$	192	\$	188	\$	199	\$	200	\$	202	1%	5%
As a % of EOP Loans	•	1.02%	•	1.01%	•	1.03%	•	1.06%	•	1.05%		
Loans 30-89 Days Past Due	\$	260	\$	251	\$	255	\$	256	\$	257	-	(1%)
As a % of EOP Loans	*	1.38%	-	1.35%	-	1.32%	-	1.36%	-	1.34%		()

⁽¹⁾ Asia GCB includes the results of operations of GCB activities in certain EMEA countries for all periods presented.

⁽²⁾ Also includes net interest revenue related to the region's average deposit balances in excess of the average loan portfolio.

⁽³⁾ Average loans, EOP loans and the related consumer delinquency amounts and ratios include interest and fees receivables balances.

⁽⁴⁾ Average yield is gross interest revenue earned on loans divided by average loans.

⁽⁵⁾ Net interest revenue includes certain fees that are recorded as interest revenue.

⁽⁶⁾ Net credit margin is total revenues, net of interest expense, less net credit losses and policy benefits and claims.

INSTITUTIONAL CLIENTS GROUP

(In millions of dollars, except as otherwise noted)

(In millions of dollars, except as otherwise noted)		2Q		3Q		4Q		1Q		2Q		se) from	N	Six Months	,	Six Ionths	YTD 2019 vs. YTD 2018 Increase/
		2018		2018	:	2018		2019		2019	1Q19	2Q18		2018		2019	(Decrease)
Commissions and Fees	\$	1,127	\$	1,085	\$	1,091	\$	1,121	\$	1,046	(7%)	(7%)	s	2,340	\$	2,167	(7%)
Administration and Other Fiduciary Fees	*	713	Ψ.	686	Ψ.	662	Ψ	670	Ψ.	696	4%	(2%)	ľ	1.407	Ψ.	1.366	(3%)
Investment Banking		1,246		1,029		1,092		1,112		1,100	(1%)	(12%)	į	2,231		2,212	(1%)
Principal Transactions		2,339		2,252		1,287		2,632		1,930	(27%)	(17%)	į	5,183		4,562	(12%)
Other (1)		179		184		122		284		716	NM	NM	ļ	644		1,000	55%
Total Non-Interest Revenue		5,604		5,236		4,254		5,819		5,488	(6%)	(2%)	-	11,805		11,307	(4%)
Net Interest Revenue (including Dividends)		4.093		4,012		3.966		3,875		4.233	9%	3%	- 1	7,747		8.108	5%
Total Revenues, Net of Interest Expense		9,697		9,248		8,220		9,694		9,721	570	-	-	19,552		19,415	(1%)
Total Operating Expenses		5,460		5,194		4,829		5,427		5,356	(1%)	(2%)	- 1	10,966		10,783	(2%)
Net Credit Losses		(1)		23		45		55		72	31%	NM	- {	104		127	22%
Credit Reserve Build / (Release)		32		7		32		(54)		47	NM	47%	- 1	(143)		(7)	95%
Provision for Unfunded Lending Commitments		(6)		41		52		20		(16)	NM	NM	-	23		4	(83%)
Provision for Benefits and Claims		(0)				-		-		(10)	-	-	-	-			(0070)
Provisions for Credit Losses and for Benefits and Claims		25		71		129		21	_	103	NM	NM		(16)		124	NM
Income from Continuing Operations before Taxes		4,212	_	3,983	_	3,262	-	4,246		4,262	-	1%		8,602		8,508	(1%)
Income Taxes		971		862		741		924		919	(1%)	(5%)		2,027		1,843	(9%)
Income from Continuing Operations		3,241	_	3,121		2,521		3,322		3,343	1%	3%		6,575		6,665	1%
Noncontrolling Interests		12		(6)		(4)		11		10	(9%)	(17%)	- 1	27		21	(22%)
Net Income	\$	3,229	\$	3,127	\$	2,525	\$	3,311	\$	3,333	1%	3%	\$	6,548	\$	6,644	1%
EOP Assets (in billions)	\$	1,397	\$	1,404	\$	1,394	\$	1,425	\$	1,454	2%	4%	Ť	0,0 .0	Ť	0,011	.,,
Average Assets (in billions)	\$	1,406	\$	1,402	s	1,420	\$	1,414	\$	1,450	3%	3%	\$	1,397	\$	1,432	3%
Return on Average Assets (ROA)	Ψ	0.92%	Ψ	0.88%	Ψ	0.71%	Ψ	0.95%	Ψ	0.92%	378	378	1 "	0.95%	Ψ	0.94%	370
Efficiency Ratio		56%		56%		59%		56%		55%			- 1	56%		56%	
Lindendy Ratio		30 /8		3076		3376		30 /8		3370			- 1	30 /8		30 /6	
Revenue by Region													- 1				
North America	\$	3,511	\$	3,329	\$	2,809	\$	3,119	\$	3,478	12%	(1%)	\$	6,777	\$	6,597	(3%)
EMEA		3,043		2,927		2,633		3,170		2,960	(7%)	(3%)	- 1	6,210		6,130	(1%)
Latin America		1,168		1,061		1,083		1,160		1,195	3%	2%	- }	2,384		2,355	(1%)
Asia	<u></u>	1,975		1,931		1,695		2,245		2,088	(7%)	6%		4,181		4,333	4%
Total Revenues, net of Interest Expense	\$	9,697	\$	9,248	\$	8,220	\$	9,694	\$	9,721	-	-	\$	19,552	\$	19,415	(1%)
Income (loss) from Continuing Operations by Region													- 1				
North America	\$	1,030	\$	871	\$	745	\$	714	\$	1,022	43%	(1%)	\$	1,888	\$	1,736	(8%)
EMEA	Ψ	986	Ψ	971	Ψ	819	Ψ	1,125	Ψ	1,005	(11%)	2%	1 *	2,099	Ψ	2,130	1%
Latin America		517		544		346		503		491	(2%)	(5%)	- 1	1,011		994	(2%)
Asia		708		735		611		980		825	(16%)	17%	- 1	1,577		1,805	14%
Income from Continuing Operations	\$	3,241	\$	3,121	\$	2,521	\$	3,322	\$	3,343	1%	3%	\$	6,575	\$	6,665	1%
moone non continuing operations		0,241	Ψ	0,121	Ψ	2,021	Ψ	0,022	Ψ	0,040	170	370	F	0,010	Ψ	0,000	170
Average Loans by Region (in billions)	_						_						1.		_		
North America	\$	165	\$	166		171	\$	176	\$	178	1%	8%	\$	162	\$	176	9%
EMEA		80		82		83		84		85	1%	6%	- 1	79		85	8%
Latin America		33		33		34		34		33	(3%)		-	34		34	. . .
Asia	_	68	•	65	_	63	•	63	•	63	-	(7%)		68	_	63	(7%)
Total	\$	346	\$	346	\$	351	\$	357	\$	359	1%	4%	\$	343	\$	358	4%
EOP Deposits by Region (in billions)																	
North America	\$	308	\$	318	\$	323	\$	318	\$	325	2%	5%					
EMEA	•	187		180		184		197		196	-	5%					
Latin America		26		26		27		28		28	(2%)	7%					
Asia		155		161		156		159		166	4%	8%					
Total	\$	676	\$	685	\$	690	\$	702	\$	715	2%	6%					
EOP Deposits by Business (in billions)																	
Treasury and Trade Solutions	\$	459	\$	470	\$	472	\$	475	\$	488	3%	6%					
All Other ICG Businesses	Ψ	217	*	215	•	218	Ψ.	227	Ψ	227	-	5%					
Total	\$	676	\$	685	\$	690	\$	702	\$	715	2%	6%					
									<u> </u>								

Reclassified to conform to the current period's presentation.

NM Not meaningful.

(1) 2Q19 includes a \$355 million gain on Citi's investment in Tradeweb.

INSTITUTIONAL CLIENTS GROUP REVENUES BY BUSINESS

(In millions of dollars, except as otherwise noted)

(III IIIIIIIO13 OI dollars, except as difference indeed)	2	2Q	3Q	4Q		1Q	2Q		ncrease/ ase) from		Six nths		Six onths	YTD 2019 vs. YTD 2018 Increase/
	20	018	2018	2018		2019	 2019	1Q19	2Q18	, 2	018	2	019	(Decrease)
Revenue Details:														
Investment Banking:										1				
Advisory	\$	361	\$ 262	\$	463	\$ 378	\$ 232	(39%)	(36%)	\$	576	\$	610	6%
Equity Underwriting		335	259		181	172	314	83%	(6%)	- 1	551		486	(12%)
Debt Underwriting		726	660		634	804	737	(8%)	2%		1,425		1,541	8%
Total Investment Banking		1,422	 1,181	1	,278	 1,354	 1,283	(5%)	(10%)		2,552		2,637	3%
Treasury and Trade Solutions		2,336	2,283	2	,402	2,395	2,441	2%	4%	- 1	4,604		4,836	5%
Corporate Lending - Excluding Gain/(Loss) on Loan Hedges		589	563		559	569	538	(5%)	(9%)		1,110		1,107	-
Private Bank		848	849		797	880	866	(2%)	2%		1,752		1,746	-
Total Banking Revenues (Ex-Gain/(Loss) on Loan Hedges) (1)	\$	5,195	\$ 4,876			\$ 5,198	\$ 5,128	(1%)	(1%)	\$		\$	10,326	3%
Corporate Lending - Gain/(Loss) on Loan Hedges (1)		23	(106)		105	(231)	(75)	68%	NM		46		(306)	NM
Total Banking Revenues including G(L) on Loan Hedges (1)	\$	5,218	\$ 4,770			\$ 4,967	\$ 5,053	2%	(3%)	\$	10,064	\$	10,020	-
Fixed Income Markets	\$	3,082	\$ 3,206	\$ 1	,948	\$ 3,452	\$ 3,323	(4%)	8%	\$	6,507	\$	6,775	4%
Equity Markets		864	792		668	842	790	(6%)	(9%)	1	1,967		1,632	(17%)
Securities Services		665	672		653	638	682	7%	3%	1	1,306		1,320	1%
Other		(132)	(192)		(190)	(205)	(127)	38%	4%	- 1	(292)		(332)	(14%)
Total Markets and Securities Services	\$	4,479	\$ 4,478	\$ 3	,079	\$ 4,727	\$ 4,668	(1%)	4%	\$	9,488	\$	9,395	(1%)
Total Revenues, net of Interest Expense	\$	9,697	\$ 9,248	\$ 8	,220	\$ 9,694	\$ 9,721	-	-	\$	19,552	\$	19,415	(1%)
Taxable-equivalent adjustments (2)	\$	96	\$ 98	\$	126	\$ 104	\$ 105	1%	9%	\$	192	\$	209	9%
Total ICG Revenues														
including taxable-equivalent adjustments (2)	\$	9,793	\$ 9,346	\$ 8	,346	\$ 9,798	\$ 9,826	-	-	\$	19,744	\$	19,624	(1%)
Commissions and Fees	\$	182	\$ 164	\$	184	\$ 174	\$ 198	14%	9%	\$	357	\$	372	4%
Principal Transactions (3)		2,114	2,026		802	2,377	1,870	(21%)	(12%)	- 1	4,306		4,247	(1%)
Other (4)		28	86		(9)	150	533	NM	NM		303		683	NM
Total Non-Interest Revenue	\$	2,324	\$ 2,276	\$	977	\$ 2,701	\$ 2,601	(4%)	12%	\$	4,966	\$	5,302	7%
Net Interest Revenue		758	930		971	751	722	(4%)	(5%)		1,541		1,473	(4%)
Total Fixed Income Markets	\$	3,082	\$ 3,206	\$ 1	,948	\$ 3,452	\$ 3,323	(4%)	8%	\$	6,507	\$	6,775	4%
Rates and Currencies	\$	2,241	\$ 2,353		,415	\$ 2,402	\$ 2,118	(12%)	(5%)	\$	4,718	\$	4,520	(4%)
Spread Products / Other Fixed Income		841	853		533	1,050	1,205	15%	43%	- 1	1,789		2,255	26%
Total Fixed Income Markets	\$	3,082	\$ 3,206	\$ 1	,948	\$ 3,452	\$ 3,323	(4%)	8%	\$	6,507	\$	6,775	4%
Commissions and Fees	\$	308	\$ 285	\$	313	\$ 293	\$ 274	(6%)	(11%)	\$	669	\$	567	(15%)
Principal Transactions (3)		101	284		318	396	7	(98%)	(93%)	- 1	638		403	(37%)
Other		20	(4)		14	7	10	43%	(50%)		100		17	(83%)
Total Non-Interest Revenue	\$	429	\$ 565	\$	645	\$ 696	\$ 291	(58%)	(32%)	\$	1,407	\$	987	(30%)
Net Interest Revenue		435	227		23	146	499	`NM ´	15%		560		645	15%
Total Equity Markets	\$	864	\$ 792	\$	668	\$ 842	\$ 790	(6%)	(9%)	\$	1,967	\$	1,632	(17%)

- (1) Credit derivatives are used to economically hedge a portion of the corporate loan portfolio that includes both accrual loans and loans at fair value. Gain/(loss) on loan hedges includes the mark-to-market on the credit derivatives partially offset by the mark-to-market on the loans in the portfolio that are at fair value. Hedges on accrual loans reflect the mark-to-market on credit derivatives used to economically hedge the corporate loan accrual portfolio. The fixed premium costs of these hedges are netted against the corporate lending revenues to reflect the cost of credit protection. Citigroup's results of operations excluding the impact of gain/(loss) on loan hedges are non-GAAP financial measures.
- (2) Primarily relates to income tax credits related to affordable housing and alternative energy investments as well as tax exempt income from municipal bond investments.
- (3) Excludes principal transactions revenues of ICG businesses other than Markets, primarily treasury and trade solutions and the private bank.
- (4) 2Q19 includes a \$355 million gain on Citi's investment in Tradeweb.

NM Not meaningful.

(In millions of dollars, except as otherwise noted)

		2Q		3Q		4Q		1Q		2Q	2Q19 Ir (Decrea	crease/ se) from	N	Six Months	М	Six lonths	YTD 2019 vs. YTD 2018 Increase/
		2018		2018		2018		2019		2019	1Q19	2Q18		2018		2019	(Decrease)
Net Interest Revenue	\$	553	\$	554	\$	609	\$	631	\$	445	(29%)	(20%)	\$	1,091	\$	1,076	(1%)
Non-interest revenue		(25)		(61)		(139)		(200)		87	`NM ´	`NM´		28		(113)	NM
Total Revenues, Net of Interest Expense		528		493		470		431		532	23%	1%		1,119		963	(14%)
Total Operating Expenses		600		459		474		549		481	(12%)	(20%)	- 1	1,342		1,030	(23%)
Net Credit Losses		(21)		19		(3)		2		2	-	NM		5		4	(20%)
Credit Reserve Build / (Release)		(95)		(43)		(47)		(26)		(20)	23%	79%		(128)		(46)	64%
Provision for Benefits and Claims		(1)		(1)		-		- 1		- '	-	100%	1	(1)		-	100%
Provision for Unfunded Lending Commitments		(1)		(5)		3		(1)		(4)	NM	NM	- 1	(1)		(5)	NM
Total provisions for credit losses and for benefits and claims		(118)		(30)		(47)		(25)		(22)	12%	81%		(125)		(47)	62%
Income from Continuing Operations before Taxes		46		64		43		(93)		73	NM	59%		(98)		(20)	80%
Income Taxes (Benefits) (2)		62		116		(222)		(71)		37	NM	(40%)	- 1	(7)		(34)	NM
Income (Loss) from Continuing Operations		(16)		(52)		265		(22)		36	NM	NM		(91)		14	NM
Income (Loss) from Discontinued Operations, net of taxes		15		(8)		(8)		(2)		17	NM	13%	1	8		15	88%
Noncontrolling Interests		13		8		(15)		14		(1)	NM	NM		18		13	(28%)
Net Income (Loss)	\$	(14)	\$	(68)	\$	272	\$	(38)	\$	54	NM	NM	\$	(101)	\$	16	NM
EOP Assets (in billions of dollars)	\$	93	\$	94	\$	91	\$	107	\$	97	(9%)	4%					
Average Assets (in billions of dollars)	\$	94	\$	97	\$	89	\$	99	\$	98	(1%)	4%	\$	94	\$	99	5%
Return on Average Assets		(0.06%)		(0.28%)		1.21%		(0.16%)		0.22%	(/			(0.22%)		0.03%	
Efficiency Ratio		114%		93%		101%		127%		90%				120%		107%	
Consumer - North America - Key Indicators																	
Average Loans (in billions of dollars)	\$	18.4	\$	17.0	\$	15.9	\$	13.6	\$	12.3	(10%)	(33%)					
EOP Loans (in billions of dollars)	\$	17.6	\$	16.4	\$	15.3	\$	12.6	\$	11.6	(8%)	(34%)	1				
Net Interest Revenue	\$	148	\$	154	\$	137	\$	104	\$	81	(22%)	(45%)	į				
As a % of Average Loans	•	3.23%	-	3.59%	*	3.42%	•	3.10%	*	2.64%	(== / =/	(10,0)	1				
Net Credit Losses	\$	(39)	\$	12	\$	-	\$	1	\$	4	NM	NM	- 1				
As a % of Average Loans	•	(0.85%)		0.28%		0.00%	,	0.03%		0.13%							
Loans 90+ Days Past Due (3)	\$	415	\$	401	\$	382	\$	354	\$	327	(8%)	(21%)					
As a % of EOP Loans	•	2.49%		2.57%		2.62%	,	2.97%		3.00%	` '/	,	- 1				
Loans 30-89 Days Past Due (3)	\$	355	\$	422	\$	362	\$	348	\$	334	(4%)	(6%)	1				
As a % of EOP Loans		2.13%		2.71%		2.48%		2.92%		3.06%			•				

- (1) Includes certain unallocated costs of global staff functions (including finance, risk, human resources, legal and compliance), other corporate expenses and unallocated global operations and technology expenses and income taxes, as well as Corporate Treasury, certain North America legacy consumer loan portfolios, other legacy assets and discontinued operations.
- (2) 4Q18 includes a one-time benefit of \$94 million, due to the finalization of the provisional component of the impact based on Citi's analysis, as well as additional guidance received from the U.S. Treasury Department related to the enactment of the Tax Cuts and Jobs Act.
- (3) The Loans 90+ Days Past Due and 30-89 Days Past Due and related ratios exclude U.S. mortgage loans that are guaranteed by
 - U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies.

The amounts excluded for Loans 90+ Days Past Due and (EOP Loans) for each period were \$0.4 billion and (\$0.9 billion), \$0.4 billion and (\$0.8 billion), \$0.3 billion and (\$0.7 billion), \$0.3 billion

The amounts excluded for Loans 30-89 Days Past Due and (EOP Loans) for each period were \$0.1 billion and (\$0.9 billion), \$0.1 billion and (\$0.8 billion), \$0.1 billion and (\$0.7 billion), \$0.1 billion and (\$0.7 billion), and \$0.1 billion and (\$0.9 billion) as of June 30, 2018, September 30, 2018, December 31, 2018, March 31, 2019 and June 30, 2019, respectively.

NM Not meaningful.

		VAC:	age Volumes					ır	nterest			9/	6 Average Rate (4)	
			First Quarter		Second Quarter				First luarter	C	uarter	Second Quarter	First Quarter	Second Quarter
	2018		2019		2019 ⁽⁵⁾		2018		2019	2	2019 ⁽⁵⁾	2018	2019	2019 ⁽⁵⁾
											-			
\$	176,151	\$	171,369	\$	192,483	\$	493	\$	607	\$	736	1.12%	1.44%	1.53%
	271,371		275,639		266,650		1,336		1,790		1,897	1.97%	2.63%	2.85%
	210,631		220,577		245,726		1,773		1,692		2,143	3.38%	3.11%	3.50%
	347,787		351,008		347,401		2,408		2,578		2,529	2.78%	2.98%	2.92%
	669,744		679,209		679,622		11,209		11,990		11,999	6.71%	7.16%	7.08%
	69,341		66,925		67,885		394		483		457	2.28%	2.93%	2.70%
\$	1,745,025	\$	1,764,727	\$	1,799,767	\$	17,613	\$	19,140	\$	19,761	4.05%	4.40%	4.40%
\$	785,620	\$	839,389	\$	862,720	\$	1,925	\$	2,834	\$	3,095	0.98%	1.37%	1.44%
	-		-		-		319		193		189			
	785,620		839,389		862,720		2,244		3,027		3,284	1.15%	1.46%	1.53%
	171,073		183,937		189,045		1,224		1,589		1,724	2.87%	3.50%	3.66%
	97,151		95,290		95,004		236		327		320	0.97%	1.39%	1.35%
	108,192		99,180		106,205		523		652		715	1.94%	2.67%	2.70%
	203,271		196,963		202,524		1,658		1,722		1,719	3.27%	3.55%	3.40%
\$	1,365,307	\$	1,414,759	\$	1,455,498	\$	5,885	\$	7,317	\$	7,762	1.73%	2.10%	2.14%
· · · · · · · · · · · · · · · · · · ·											<u> </u>			
\$	1,365,307	\$	1,414,759	\$	1,455,498	\$	5,566	\$	7,124	\$	7,573	1.64%	2.04%	2.09%
						\$	11.728	\$	11.823	\$	11.999	2.70%	2.72%	2.67%
						<u> </u>	, -		,		· · · · · · · · · · · · · · · · · · ·			
and FDIC As	ssessment)					\$	12,047	\$	12,016	\$	12,188	2.77%	2.76%	2.72%
												(3) bps	(5) bps	
From												(5) bps	(4) bps	
	\$ \$ \$	\$ 176,151 271,371 210,631 347,787 669,744 69,341 \$ 1,745,025 \$ 785,620 171,073 97,151 108,192 203,271 \$ 1,365,307 \$ 1,365,307	\$ 176,151 \$ 271,371 210,631 347,787 669,744 69,341 \$ 1,745,025 \$ \$ 785,620 171,073 97,151 108,192 203,271 \$ 1,365,307 \$ \$ and FDIC Assessment)	\$ 176,151 \$ 171,369 \$ 271,371 \$ 275,639 \$ 210,631 \$ 220,577 \$ 347,787 \$ 351,008 \$ 669,744 \$ 679,209 \$ 69,341 \$ 66,925 \$ 1,745,025 \$ 1,764,727 \$ \$ 785,620 \$ 839,389 \$ 171,073 \$ 183,937 \$ 97,151 \$ 95,290 \$ 108,192 \$ 99,180 \$ 203,271 \$ 196,963 \$ 1,365,307 \$ 1,414,759 \$ 2 and FDIC Assessment)	Quarter 2018 Quarter 2019 \$ 176,151 \$ 171,369 \$ 271,371 275,639 210,631 220,577 347,787 351,008 669,744 679,209 69,341 66,925 \$ 1,745,025 \$ 1,764,727 \$ \$ 785,620 \$ 839,389 \$ 785,620 839,389 \$ 171,073 183,937 97,151 95,290 108,192 99,180 203,271 196,963 \$ 1,365,307 \$ 1,414,759 \$ 203,271 \$ 1,365,307 \$ 1,414,759 \$ 3,436	\$ 176,151 \$ 171,369 \$ 192,483 \$ 271,371 \$ 275,639 \$ 266,650 \$ 210,631 \$ 220,577 \$ 245,726 \$ 347,787 \$ 351,008 \$ 347,401 \$ 669,744 \$ 679,209 \$ 679,622 \$ 69,341 \$ 66,925 \$ 67,885 \$ 1,745,025 \$ 1,764,727 \$ 1,799,767 \$	Quarter 2018 Quarter 2019 Quarter 2019(9) Quarter 2019(9) \$ 176,151 \$ 171,369 \$ 192,483 \$ 271,371 275,639 266,650 210,631 220,577 245,726 347,787 351,008 347,401 669,744 679,209 679,622 69,341 66,925 67,885 5,785,620 \$ 1,764,727 \$ 1,799,767 \$ \$ 785,620 \$ 839,389 \$ 862,720 \$ 202,524 \$ 39,389 862,720 \$ 39,389 \$ 1,40,403 \$ 39,389 \$ 202,524 \$ 39,389 \$ 202,524 \$ 39,389 \$ 202,524 \$ 39,389 \$ 202,524 \$ 39,389 \$ 202,524 \$ 39,389 \$ 39,045 \$ 39,180 \$ 39,045 \$ 39,180 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,004 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045 \$ 39,045	Quarter 2018 Quarter 2019 Quarter 2019(s) Quarter 2018 \$ 176,151 \$ 171,369 \$ 192,483 \$ 493 271,371 275,639 266,650 1,336 210,631 220,577 245,726 1,773 347,787 351,008 347,401 2,408 669,744 679,209 679,622 11,209 69,341 66,925 67,885 394 \$ 1,745,025 \$ 1,764,727 \$ 1,799,767 \$ 17,613 \$ 785,620 \$ 839,389 \$ 862,720 \$ 1,925 319 - 319 349 785,620 \$ 839,389 862,720 2,244 171,073 183,937 189,045 1,224 97,151 95,290 95,004 236 108,192 99,180 106,205 523 203,271 196,963 202,524 1,658 \$ 1,365,307 \$ 1,414,759 \$ 1,455,498 \$ 5,865 \$ and FDIC Assessment) \$ 12,047	Quarter 2018 Quarter 2019 Quarter 2019(s) Quarter 2018 Quarter 2018 \$ 176,151 \$ 171,369 \$ 192,483 \$ 493 \$ 271,371 275,639 266,650 1,336 1,336 210,631 220,577 245,726 1,773 347,787 351,008 347,401 2,408 669,744 679,209 679,622 11,209 69,341 66,925 67,885 394 \$ 17,613 \$ \$ 1,745,025 \$ 1,764,727 \$ 1,799,767 \$ 17,613 \$ \$ 785,620 \$ 839,389 \$ 862,720 \$ 1,925 \$ 1,925 \$ 785,620 \$ 839,389 \$ 862,720 \$ 1,925	Quarter 2018 Quarter 2019 Quarter 2019(5) Quarter 2018 Quarter 2019 \$ 176,151 \$ 171,369 \$ 192,483 \$ 493 \$ 607 271,371 275,639 266,650 1,336 1,790 210,631 220,577 245,726 1,773 1,682 347,787 351,008 347,401 2,408 2,578 669,744 679,209 679,622 11,209 11,990 69,341 66,925 67,885 394 483 \$ 1,745,025 \$ 1,764,727 \$ 1,799,767 \$ 17,613 \$ 19,140 \$ 785,620 \$ 839,389 \$ 862,720 \$ 1,925 \$ 2,834 319 193 193 193 785,620 839,389 862,720 2,244 3,027 171,073 183,937 189,045 1,224 1,589 97,151 95,290 95,004 236 327 108,192 99,180 106,205 523 652 203,271 196,96	Quarter 2018 Quarter 2019 Quarter 2019(s) Quarter 2018 Quarter 2019 Quarter 20	Quarter 2018 Quarter 2019 Quarter 2019(s) Quarter 2018 Quarter 2019(s) Quarter 2019(s) \$ 176,151 \$ 171,369 \$ 192,483 \$ 493 \$ 607 \$ 736 271,371 275,639 266,650 1,336 1,790 1,897 210,631 220,577 245,726 1,773 1,692 2,143 347,787 351,008 347,401 2,408 2,578 2,529 669,744 679,209 679,622 11,209 11,990 11,999 69,341 66,925 67,885 394 483 457 \$ 1,745,025 \$ 1,764,727 \$ 1,799,767 \$ 17,613 \$ 19,140 \$ 19,761 \$ 785,620 \$ 839,389 \$ 862,720 \$ 1,925 \$ 2,834 \$ 3,095 \$ 785,620 \$ 839,389 \$ 862,720 \$ 2,244 3,027 3,284 171,073 183,937 189,045 1,224 1,589 1,724 97,151 95,290 95,004 236 327 320	Quarter 2018 Quarter 2019 Quarter 2019(9) Quarter 2018 Quarter 2019(9) Quarter 2019(9) <td>Quarter 2018 Quarter 2019 Quarter 2019 Quarter 2018 Quarter 2019 Quarter 2019<</td>	Quarter 2018 Quarter 2019 Quarter 2019 Quarter 2018 Quarter 2019 Quarter 2019<

(1) Interest Revenue includes the taxable equivalent adjustments (based on the U.S. federal statutory tax rate of 21%) of \$63 million for the second quarter of 2018,

\$64 million for the first guarter of 2019 and \$49 million for the second guarter of 2019.

(2) Citigroup average balances and interest rates include both domestic and international operations. (3) Monthly averages have been used by certain subsidiaries where daily averages are unavailable.

(4) Average rate % is calculated as annualized interest over average volumes.

(5) Second quarter of 2019 is preliminary.

(6) Average volumes of securities borrowed or purchased under agreements to resell and securities loaned or sold under agreements to repurchase are reported net pursuant to FIN 41; the related interest excludes the impact of ASU 2013-01 (Topic 210).

(7) Interest expense on trading account liabilities of ICG is reported as a reduction of interest revenue. Interest revenue and interest expense on cash collateral positions are reported in trading account assets and trading account liabilities, respectively.

(8) Nonperforming loans are included in the average loan balances.

(9) Excludes hybrid financial instruments with changes in fair value recorded in Principal Transactions.

DEPOSITS

(In billions of dollars)

		2Q		3Q		4Q		1Q		2Q	(Decrea	ncrease/ ase) from
		2018		2018		2018		2019		2019	1Q19	2Q18
Global Consumer Banking												
North America	\$	181.7	\$	181.9	\$	181.2	\$	185.4	\$	184.0	(1%)	1%
Latin America	•	28.4	•	30.1	•	27.7	*	28.4	•	29.2	3%	3%
Asia (1)		97.8		98.7		99.2		101.7		102.6	1%	5%
Total	\$	307.9	\$	310.7	\$	308.1	\$	315.5	\$	315.8	-	3%
ICG												
North America	\$	308.1	\$	317.5	\$	323.1	\$	317.3	\$	325.0	2%	5%
EMEA		187.1		180.0		183.6		196.7		195.9	-	5%
Latin America		25.9		26.3		27.1		28.2		27.6	(2%)	7%
Asia		154.5		160.9		156.1		159.3		166.3	4%	8%
Total	\$	675.6	\$	684.7	\$	689.9	\$	701.5	\$	714.8	2%	6%
Corporate/Other	\$	13.2	\$	9.8	\$	15.2	\$	13.4	\$	15.0	12%	14%
Total Deposits - EOP	\$	996.7	\$	1,005.2	\$	1,013.2	\$	1,030.4	\$	1,045.6	1%	5%
Total Deposits - Average	\$	986.2	\$	985.7	\$	1,005.7	\$	1,017.1	\$	1,039.9	2%	5%
Foreign Currency (FX) Translation Impact:												
Total EOP Deposits - as Reported	\$	996.7	\$	1,005.2	\$	1,013.2	\$	1,030.4	\$	1,045.6	1%	5%
Impact of FX Translation (2)	•	(4.4)	•	(2.0)	•	1.3	•	0.9	•	-		
Total EOP Deposits - Ex-FX (2)	\$	992.3	\$	1,003.2	\$	1,014.5	\$	1,031.3	\$	1,045.6	1%	5%

Asia GCB includes deposits of certain EMEA countries for all periods presented.
 Reflects the impact of FX translation into U.S. Dollars at the second quarter of 2019 exchange rates for all periods presented.
 Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

(In billions of dollars)

(In billions of dollars)		2Q		3Q		4Q		1Q		2Q		icrease/ ise) from
		2018		2018		2018		2019		2019	1Q19	2Q18
Global Consumer Banking												
North America												
Credit Cards	\$	136.7	\$	137.8	\$	144.5	\$	135.9	\$	140.2	3%	3%
Retail Banking		55.7		56.3		56.8		57.3		58.3	2%	5%
Total	\$	192.4	\$	194.1	\$	201.3	\$	193.2	\$	198.5	3%	3%
Latin America												
Credit Cards	\$	5.4	\$	5.8	\$	5.7	\$	5.6	\$	5.7	2%	6%
Retail Banking		20.1		21.0		19.7		19.7		20.1	2%	-
Total	\$	25.5	\$	26.8	\$	25.4	\$	25.3	\$	25.8	2%	1%
Asia (1)												
Credit Cards	\$	18.8	\$	18.6	\$	19.3	\$	18.8	\$	19.2	2%	2%
Retail Banking		69.3		69.5		69.2		70.0		70.8	1%	2%
Total	\$	88.1	\$	88.1	\$	88.5	\$	88.8	\$	90.0	1%	2%
Total GCB Consumer Loans												
Credit Cards	\$	160.9	\$	162.2	\$	169.5	\$	160.3	\$	165.1	3%	3%
Retail Banking	•	145.1	•	146.8	Ψ.	145.7	Ψ.	147.0	•	149.2	1%	3%
Total GCB	\$	306.0	\$	309.0	\$	315.2	\$	307.3	\$	314.3	2%	3%
Corporate/Other - Consumer:												
North America (primarily Mortgages)	\$	17.6	\$	16.4	\$	15.3	\$	12.6	\$	11.6	(8%)	(34%)
Corporate/Other - Other Consumer		-		0.1		-		-		0.1	-	-
Total Corporate/Other - Consumer	\$	17.6	\$	16.5	\$	15.3	\$	12.6	\$	11.7	(7%)	(34%)
Total Consumer Loans	\$	323.6	\$	325.5	\$	330.5	\$	319.9	\$	326.0	2%	1%
Corporate Loans - By Region												
North America	\$	165.4	\$	167.8	\$	174.8	\$	180.8	\$	181.3	-	10%
EMEA		82.9		83.8		84.3		86.0		87.8	2%	6%
Latin America		32.3		34.0		33.5		32.9		31.5	(4%)	(2%)
Asia		66.9		63.8		61.1		62.8		62.1	(1%)	(7%)
Total Corporate Loans	\$	347.5	\$	349.4	\$	353.7	\$	362.5	\$	362.7	-	4%
Corporate Loans - By Product												
Corporate Lending	\$	130.5	\$	127.8	\$	129.3	\$	133.1	\$	130.1	(2%)	-
Private Bank		92.3		94.4		95.7		99.6		102.6	3%	11%
Treasury and Trade Solutions		79.7		79.3		78.2		77.5		77.2	-	(3%)
Markets and Securities Services		45.0		47.9		50.5		52.3		52.8	1%	17%
Total Corporate Loans	\$	347.5	\$	349.4	\$	353.7	\$	362.5	\$	362.7	-	4%
Total Loans	\$	671.2	\$	674.9	\$	684.2	\$	682.3	\$	688.7	1%	3%
Foreign Currency (FX) Translation Impact:												
Total EOP Loans - as Reported	\$	671.2	\$	674.9	\$	684.2	\$	682.3	\$	688.7	1%	3%
Impact of FX Translation (2)	Ψ	(2.6)	Ψ	(1.7)	Ψ	0.5	Ψ	0.2	Ψ	-	170	0,0
Total EOP Loans - Ex-FX (2)	\$	668.6	\$	673.2	\$	684.7	\$	682.5	\$	688.7	1%	3%
		000.0		0.0.2		007		002.0		000	.,.	0,0

⁽¹⁾ Asia GCB includes loans of certain EMEA countries for all periods presented.(2) Reflects the impact of FX translation into U.S. Dollars at the second quarter of 2019 exchange rates for all periods presented. Citigroup's results of operations excluding the impact of FX translation are non-GAAP financial measures.

SUPPLEMENTAL DETAIL CONSUMER LOANS 90+ DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

(ITTIIIIIOTIS OF CONICIAIS, EXCEPT LOT TOWN ATTIONNESS OF CONICIAIS)	Loar	ns 90+ Day	s Pasi	t Due (1)							EO	P Loans
		2Q		3Q		4Q		1Q		2Q	_	2Q
		2018		2018		2018		2019		2019		2019
GCB (2)												
Total	\$	2,345	\$	2,404	\$	2,619	\$	2,585	\$	2,466	\$	314.3
Ratio		0.77%		0.78%		0.83%		0.84%		0.79%		
Retail Bank (2)												
Total	\$	500	\$	508	\$	485	\$	474	\$	456	\$	149.2
Ratio		0.35%		0.35%		0.33%		0.32%		0.31%		
North America (2)	\$	179	\$	188	\$	180	\$	179	\$	145	\$	58.3
Ratio		0.33%		0.34%		0.32%		0.32%		0.25%		
Latin America	\$	132	\$	126	\$	127	\$	114	\$	124	\$	20.1
Ratio	•	0.66%	•	0.60%	•	0.64%	•	0.58%	•	0.62%	•	=
Asia (3)	\$	189	\$	194	\$	178	\$	181	\$	187	\$	70.8
Ratio		0.27%		0.28%		0.26%		0.26%		0.26%		
Cards												
Total	\$	1,845	\$	1,896	\$	2,134	\$	2,111	\$	2,010	\$	165.1
Ratio		1.15%		1.17%		1.26%		1.32%		1.22%		
North America - Citi-Branded	\$	712	\$	707	\$	812	\$	828	\$	799	\$	90.6
Ratio		0.81%		0.80%		0.88%		0.95%		0.88%		
North America - Retail Services	\$	781	\$	832	\$	952	\$	918	\$	840	\$	49.6
Ratio	_	1.61%	_	1.68%	_	1.81%	_	1.88%	_	1.69%	_	
Latin America	\$	160	\$	169	\$	171	\$	165	\$	169	\$	5.7
Ratio	•	2.96%	•	2.91%	•	3.00%	•	2.95%	•	2.96%	•	40.0
Asia (3) Ratio	\$	192 1.02%	\$	188 1.01%	\$	199 1.03%	\$	200 1.06%	\$	202 1.05%	\$	19.2
Ratio		1.02%		1.01%		1.03%		1.06%		1.05%		
Corporate/Other - Consumer (2)	\$	415	\$	401	\$	382	\$	354	\$	327	\$	11.7
Ratio		2.49%		2.57%		2.62%		2.97%		3.00%		
Total Citigroup (2)	\$	2,760	\$	2,805	\$	3,001	\$	2,939	\$	2,793	\$	326.0
Ratio		0.86%		0.87%		0.91%		0.92%		0.86%		

⁽¹⁾ The ratio of 90+ Days Past Due is calculated based on end-of-period loans, net of unearned income.

⁽²⁾ The 90+ Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See footnote 2 on page 9 and footnote 1 on page 17.

⁽³⁾ Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.

SUPPLEMENTAL DETAIL CONSUMER LOANS 30-89 DAYS DELINQUENCY AMOUNTS AND RATIOS BUSINESS VIEW

(In millions of dollars, except EOP loan amounts in billions of dollars)

(·····································	Loar	s 30-89 Day	s Pas	t Due (1)				EC	P Loans
	-	2Q		3Q	4Q	1Q	2Q		2Q
		2018		2018	2018	2019	2019		2019
GCB (2)									
Total	\$	2,558	\$	2,890	\$ 2,902	\$ 2,776	\$ 2,821	\$	314.3
Ratio		0.84%		0.94%	0.92%	0.91%	0.90%		
Retail Bank (2)									
Total	\$	754	\$	857	\$ 790	\$ 769	\$ 869	\$	149.2
Ratio		0.52%		0.59%	0.54%	0.53%	0.58%		
North America (2)	\$	252	\$	320	\$ 282	\$ 269	\$ 361	\$	58.3
Ratio		0.46%		0.58%	0.50%	0.47%	0.63%		
Latin America	\$	183	\$	235	\$ 201	\$ 201	\$ 206	\$	20.1
Ratio		0.91%		1.12%	1.02%	1.02%	1.02%		
Asia (3)	\$	319	\$	302	\$ 307	\$ 299	\$ 302	\$	70.8
Ratio		0.46%		0.43%	0.44%	0.43%	0.43%		
Cards									
Total	\$	1,804	\$	2,033	\$ 2,112	\$ 2,007	\$ 1,952	\$	165.1
Ratio		1.12%		1.25%	1.25%	1.25%	1.18%		
North America - Citi-Branded	\$	627	\$	722	\$ 755	\$ 731	\$ 705	\$	90.6
Ratio		0.71%		0.82%	0.82%	0.84%	0.78%		
North America - Retail Services	\$	761	\$	890	\$ 932	\$ 859	\$ 831	\$	49.6
Ratio		1.57%		1.80%	1.77%	1.76%	1.68%		
Latin America	\$	156	\$	170	\$ 170	\$ 161	\$ 159	\$	5.7
Ratio		2.89%		2.93%	2.98%	2.88%	2.79%		
Asia (3)	\$	260	\$	251	\$ 255	\$ 256	\$ 257	\$	19.2
Ratio		1.38%		1.35%	1.32%	1.36%	1.34%		
Corporate/Other - Consumer (2)	\$	355	\$	422	\$ 362	\$ 348	\$ 334	\$	11.7
Ratio		2.13%		2.71%	 2.48%	 2.92%	 3.06%		
Total Citigroup (2)	\$	2,913	\$	3,312	\$ 3,264	\$ 3,124	\$ 3,155	\$	326.0
Ratio		0.90%		1.02%	0.99%	0.98%	0.97%		

⁽¹⁾ The ratio of 30-89 Days Past Due is calculated based on end-of-period loans, net of unearned income.

The 30-89 Days Past Due and related ratios for North America Retail Banking and Corporate/Other North America exclude U.S. mortgage loans that are guaranteed by U.S. government-sponsored agencies since the potential loss predominantly resides with the U.S. agencies. See footnote 2 on page 9 and footnote 1 on page 17.

Asia includes delinquency amounts, ratios and loans of certain EMEA countries for all periods presented.

(Ill limited of contact)	2Q 2018	3Q 2018	4Q 2018	1Q 2019	2Q 2019	2Q19 Increas (Decrease) fro		Six Six Months Months 2018 2019	YTD 2019 vs. YTD 2018 Increase/ (Decrease)
		20.0			20.0			1	(200.000)
<u>Total Citigroup</u> Allowance for Loan Losses at Beginning of Period (1)	\$ 12,354	\$ 12,126	\$ 12,336	\$ 12,315	\$ 12,329			\$ 12,355 \$ 12,31	<u>5</u>
Gross Credit (Losses)	(2,109)	(2,094)	(2,166)	(2,345			(12%)	(4,405) (4,69	
Gross Recoveries	405	338	380	397		(2%)	(3%)	834 78	
Net Credit (Losses) / Recoveries (NCLs) NCLs	(1,704) 1,704	(1,756) 1,756	(1,786)	1,948		1% 1%	15% 15%	(3,571) (3,91 3,571 3,91	
Net Reserve Builds / (Releases)	31	169	92	67			71%	133 12	
Net Specific Reserve Builds / (Releases)	60	(19)	(28)	(71) 73	NM	22%	(106)	<u>NM</u>
Provision for Loan Losses	1,795	1,906	1,850	1,944		7%	16% NM	3,598 4,03 (256) 2	
Other (2) (3) (4) (5) (6) (7) Allowance for Loan Losses at End of Period (1) (a)	(319) \$ 12,126	\$ 12,336	\$ 12,315	18 \$ 12,329		(39%)	INIVI	(256) 2 \$ 12,126 \$ 12,46	
Allowance for Unfunded Lending Commitments (8) (a)	\$ 1,278		\$ 1,367	\$ 1,391				\$ 1,278 \$ 1,37	=
Provision (Release) for Unfunded Lending Commitments	\$ (4)		\$ 47	\$ 24				\$ 24 \$	=
-	<u> </u>	<u> </u>		· <u>· · · · · · · · · · · · · · · · · · </u>	_ + (/-				
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (a)]	\$ 13,404	\$ 13,657	\$ 13,682	\$ 13,720	\$ 13,842			\$ 13,404 \$ 13,84	2
Total Allowance for Loan Losses as a Percentage of Total Loans (9) (10)	1.81%	1.84%	1.81%	1.829	6 1.82%				
Consumer: Allowance for Loan Losses at Beginning of Period (1)	\$ 10,039	\$ 9,796	\$ 9,997	\$ 9,950	\$ 10,026			\$ 9,869 \$ 9,95)
Net Credit Losses (NCLs)	(1,706)	(1,726)	(1,741)	(1,892	(1,893)	-	11%	(3,477) (3,78	5) 9%
NCLs	1,706	1,726	1,741	1,892			11%	3,477 3,78	
Net Reserve Builds / (Releases)	61	135 8	21	60			(75%) NM	182 7	
Net Specific Reserve Builds / (Releases) Provision for Loan Losses	(3) 1,764	1,869	12 1,774	(10 1,942		NM 2 %	12%	(14) 5 3,645 3,91	
Other (2) (3) (4) (5) (6) (7)	(301)	58	(80)	26		(69%)	NM	(241) 3	
Allowance for Loan Losses at End of Period (1) (b)	\$ 9,796	\$ 9,997	\$ 9,950	\$ 10,026	\$ 10,113			\$ 9,796 \$ 10,11	3
Consumer Allowance for Unfunded Lending Commitments (8) (b)	\$ 34	\$ 40	\$ 32	\$ 37	\$ 42			\$ 34 \$ 4	<u>2</u>
Provision (Release) for Unfunded Lending Commitments	\$ 3	\$ 6	\$ (8)	\$ 4	\$ 5			\$ 2	<u>) </u>
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (b)]	\$ 9,830	\$ 10,037	\$ 9,982	\$ 10,063	\$ 10,155			\$ 9,830 \$ 10,15	<u>5</u>
Consumer Allowance for Loan Losses as a Percentage of Total Consumer Loans (9)	3.03%	3.07%	3.01%	3.139	6 3.10%				
Corporate								l	
Allowance for Loan Losses at Beginning of Period (1)	\$ 2,315	\$ 2,330	\$ 2,339	\$ 2,365	\$ 2,303			\$ 2,486 \$ 2,36	<u>5</u>
Net Credit (Losses) / Recoveries (NCL's)	2	(30)	(45)	(56	(70)	25%	NM	(94) (12	<u>34%</u>
NCLs	(2)	30	45	56		25%	NM	94 12	
Net Reserve Builds / (Releases) Net Specific Reserve Builds / (Releases)	(30) 63	34 (27)	71 (40)	7		NM NM	NM (86%)	(49) 4 (92) (5	
Provision for Loan Losses	31	37	76	(61		NM NM	(86%) NM	(47) (5)	
Other (2)	(18)	2	(5)	(8		14111			5)
Allowance for Loan Losses at End of Period (1) (c)	\$ 2,330	\$ 2,339	\$ 2,365	\$ 2,303				\$ 2,330 \$ 2,35	
Corporate Allowance for Unfunded Lending Commitments (8) (c)	\$ 1,244	\$ 1,281	\$ 1,335	\$ 1,354	\$ 1,334			\$ 1,244 \$ 1,33	<u>!</u>
Provision (Release) for Unfunded Lending Commitments	\$ (7)	\$ 36	\$ 55	\$ 20	\$ (20)			\$ 22 \$ -	=
Total Allowance for Loans, Leases and Unfunded Lending Commitments [Sum of (c)]	\$ 3,574	\$ 3,620	\$ 3,700	\$ 3,657	\$ 3,687			\$ 3,574 \$ 3,68	<u>7</u>
Corporate Allowance for Loan Losses as a									

0.68%

0.68%

0.67%

0.64%

0.66%

Footnotes to these tables are on the following page (page 24).

Percentage of Total Corporate Loans (10)

The following footnotes relate to the tables on the prior page (page 23).

- (1) Allowance for credit losses represents management's estimate of probable losses inherent in the portfolio. Attribution of the allowance is made for analytical purposes only, and the entire allowance is available to absorb probable credit losses inherent in the portfolio.
- (2) Includes all adjustments to the allowance for credit losses, such as changes in the allowance from acquisitions, dispositions, securitizations, foreign currency translation (FX translation), purchase accounting adjustments, etc.
- (3) The second quarter of 2018 includes a reduction of approximately \$137 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$33 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the second quarter includes a decrease of approximately \$164 million related to FX translation.
- (4) The third quarter of 2018 includes a reduction of approximately \$5 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$2 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the third quarter includes an increase of approximately \$62 million related to FX translation.
- (5) The fourth quarter of 2018 includes a reduction of approximately \$4 million related to the sale or transfers to HFS of various loan portfolios, including a reduction of \$3 million related to the transfers of a real estate loan portfolio to HFS. Additionally, the fourth quarter includes a decrease of approximately \$76 million related to FX translation.
- (6) The first quarter of 2019 includes an increase of approximately \$26 million related to FX translation.
- (7) The second quarter of 2019 includes an increase of approximately \$13 million related to FX translation.
- (8) Represents additional credit reserves recorded as other liabilities on the Consolidated Balance Sheet.
- (9) June 30, 2018, September 30, 2018, December 31, 2018, March 31, 2019 and June 30, 2019 exclude \$22 million, \$21 million, \$21 million, \$20 million and \$20 million, respectively, of consumer loans which are carried at fair value.
- (10) June 30, 2018, September 30, 2018, December 31, 2018, March 31, 2019 and June 30, 2019 exclude \$3.0 billion, \$4.2 billion, \$3.2 billion, \$3.9 billion and 3.8 billion, respectively, of corporate loans which are carried at fair value.

NM Not meaningful.

COMPONENTS OF PROVISION FOR LOAN LOSSES

(In millions of dollars)

	2Q	3Q		4Q		1Q		2Q		2Q19 In (Decrea	Six Months		Six Months		YTD 2019 vs. YTD 2018 Increase/	
	2018		2018	20	18	20	19	20	019	1Q19	2Q18	,	2018	20	019	(Decrease)
Global Consumer Banking																
Net Credit Losses	\$ 1,72	6 \$	1,714	\$	1,744	\$	1,891	\$	1,889	-	9%	\$	3,462	\$	3,780	9%
Credit Reserve Build / (Release)	15	4	186		79		76		99	30%	(36%)		298		175	(41%)
North America												1				
Net Credit Losses	1,27	8	1,242		1,281		1,429		1,428	-	12%	ı	2,574		2,857	11%
Credit Reserve Build / (Release)	11	5	116		84		98		82	(16%)	(29%)	1	238		180	(24%)
Retail Banking												1				
Net Credit Losses	3	2	32		31		60		51	(15%)	59%	1	75		111	48%
Credit Reserve Build / (Release)	(6)	1		11		(23)		(3)	87%	50%	1	(26)		(26)	-
Citi-Branded Cards												1				
Net Credit Losses	65	7	644		650		706		723	2%	10%	l	1,308		1,429	9%
Credit Reserve Build / (Release)	5	1	59		41		76		64	(16%)	25%	į	126		140	11%
Citi Retail Services												1				
Net Credit Losses	58		566		600		663		654	(1%)	11%	1	1,191		1,317	11%
Credit Reserve Build / (Release)	7	0	56		32		45		21	(53%)	(70%)	1	138		66	(52%)
Latin America												1				
Net Credit Losses	27		307		290		298		285	(4%)	3%	1	556		583	5%
Credit Reserve Build / (Release)	3	3	31		(23)		(7)		10	NM	(70%)	į	75		3	(96%)
Retail Banking												1				
Net Credit Losses	13		153		144		138		129	(7%)	(7%)	1	270		267	(1%)
Credit Reserve Build / (Release)		9	9		(34)		(4)		(7)	(75%)	NM	1	19		(11)	NM
Citi-Branded Cards												1				
Net Credit Losses	14		154		146		160		156	(3%)	11%	ı	286		316	10%
Credit Reserve Build / (Release)	2	4	22		11		(3)		17	NM	(29%)	ļ	56		14	(75%)
Asia (1)		_										1				
Net Credit Losses	17		165		173		164		176	7%	4%	1	332		340	2%
Credit Reserve Build / (Release)		6	39		18		(15)		7	NM	17%	1	(15)		(8)	47%
Retail Banking	_	_										ı				
Net Credit Losses	5		58		71		58		64	10%	10%	1	115		122	6%
Credit Reserve Build / (Release)		5	13		-		9		-	(100%)	(100%)	1	(8)		9	NM
Citi-Branded Cards	4.4	_	407		400		400		440	00/		1	047		040	
Net Credit Losses Credit Reserve Build / (Release)	11		107 26		102 18		106 (24)		112 7	6% NM	- NM	1	217 (7)		218 (17)	- NM
Credit Reserve Build / (Release)		ı	20		18		(24)		,	INIVI	NIVI		(7)		(17)	INIVI
Institutional Clients Group (ICG)												-				
Net Credit Losses	(1)	23		45		55		72	31%	NM	1	104		127	22%
Credit Reserve Build / (Release)	3	2	7		32		(54)		47	NM	47%		(143)		(7)	95%
Corporate / Other																
Net Credit Losses	(2	1)	19		(3)		2		2	-	NM	1	5		4	(20%)
Credit Reserve Build / (Release)	(9		(43)		(47)		(26)		(20)	23%	79%		(128)		(46)	64%
Total Provision for Loan Losses	\$ 1,79	5 \$	1,906	\$	1,850	\$	1,944	\$	2,089	7%	16%	\$	3,598	\$	4,033	12%

⁽¹⁾ Asia GCB includes NCLs and credit reserve builds (releases) for certain EMEA countries for all periods presented.

NM Not meaningful.

NON-ACCRUAL ASSETS

(In millions of dollars)

	2Q		3Q		4Q			1Q		2Q		ncrease/ use) from
		2018		2018		2018		2019		2019	1Q19	2Q18
Non-Accrual Loans (1)									-			
Corporate Non-Accrual Loans By Region												
North America	\$	784	\$	679	\$	483	\$	922	\$	779	(16%)	(1%)
EMEA		391		362		375		317		321	1%	(18%)
Latin America		204		266		230		225		259	15%	27%
Asia		244		233		223		18		51	NM	(79%)
Total	\$	1,623	\$	1,540	\$	1,311	\$	1,482	\$	1,410	(5%)	(13%)
Consumer Non-Accrual Loans By Region (2)												
North America	\$	1,373	\$	1,323	\$	1,241	\$	1,230	\$	1,216	(1%)	(11%)
Latin America	•	726	•	764	•	715	•	694	•	723	4%	-
Asia (3)		284		287		270		281		289	3%	2%
Total	\$	2,383	\$	2,374	\$	2,226	\$	2,205	\$	2,228	1%	(7%)
		,,,,,,				,		,				()
OTHER REAL ESTATE OWNED AND OTHER REPOSSESSED ASSETS												
Institutional Clients Group	\$	23	\$	33	\$	29	\$	30	\$	32	7%	39%
Global Consumer Banking		23		20		20		19		13	(32%)	(43%)
Corporate/Other		55		56		50		49		37	(24%)	(33%)
TOTAL OTHER REAL ESTATE OWNED (OREO) (4)	\$	101	\$	109	\$	99	\$	98	\$	82	(16%)	(19%)
OREO By Region:												
North America	\$	66	\$	76	\$	64	\$	63	\$	47	(25%)	(29%)
EMEA		1		1		1		1		1	-	-
Latin America		24		25		12		13		14	8%	(42%)
Asia		10		7		22		21		20	(5%)	100%
Total	\$	101	\$	109	\$	99	\$	98	\$	82	(16%)	(19%)
Non-Accrual Assets (NAA) (5)												
Corporate Non-Accrual Loans	\$	1,623	\$	1,540	\$	1,311	\$	1,482	\$	1,410	(5%)	(13%)
Consumer Non-Accrual Loans		2,383		2,374		2,226		2,205		2,228	1%	(7%)
Non-Accrual Loans (NAL)		4,006		3,914		3,537		3,687		3,638	(1%)	(9%)
OREO		101		109		99		98		82	(16%)	(19%)
Non-Accrual Assets (NAA)	\$	4,107	\$	4,023	\$	3,636	\$	3,785	\$	3,720	(2%)	(9%)
NAL as a % of Total Loans		0.60%		0.58%		0.52%		0.54%		0.53%		
NAA as a % of Total Assets		0.21%		0.21%		0.19%		0.19%		0.19%		
Allowance for Loan Losses as a % of NAL		303%		315%		348%		334%		343%		

- (1) Corporate loans are placed on non-accrual status based upon a review by Citigroup's risk officers. Corporate non-accrual loans may still be current on interest payments. With limited exceptions, the following practices are applied for Consumer loans: Consumer loans, excluding credit cards and mortgages, are placed on non-accrual status at 90 days past due, and are charged off at 120 days past due; residential mortgage loans are placed on non-accrual status at 90 days past due and written down to net realizable value at 180 days past due. Consistent with industry conventions, Citigroup generally accrues interest on credit card loans until such loans are charged off, which typically occurs at 180 days contractual delinquency. As such, the non-accrual loan disclosures do not include credit card loans.
- (2) Excludes Statement of Position (SOP) 03-3 purchased distressed loans.
- (3) Asia GCB includes balances for certain EMEA countries for all periods presented.
- (4) Represents the carrying value of all property acquired by foreclosure or other legal proceedings when Citigroup has taken possession of the collateral. Also includes former premises and property for use that is no longer contemplated.
- (5) There is no industry-wide definition of non-accrual assets. As such, analysis against the industry is not always comparable.

NM Not meaningful.

CET1 CAPITAL AND SUPPLEMENTARY LEVERAGE RATIOS, TANGIBLE COMMON EQUITY, BOOK VALUE PER SHARE AND TANGIBLE BOOK VALUE PER SHARE

(In millions of dollars or shares, except per share amounts and ratios)

Common Equity Tier 1 Capital Ratio and Components ⁽¹⁾	June 30, 2018		Sep	otember 30, 2018	De	cember 31, 2018		March 31, 2019	June 30, 2019 ⁽²⁾	
Citigroup Common Stockholders' Equity ⁽³⁾ Add: Qualifying noncontrolling interests Regulatory Capital Adjustments and Deductions:	\$	181,243 145	\$	178,153 148	\$	177,928 147	\$	178,427 144	\$	179,534 154
Less: Accumulated net unrealized losses on cash flow hedges, net of tax ⁴⁰ Cumulative unrealized net gain (loss) related to changes in fair value of financial		(1,021)		(1,095)		(728)		(442)		75
liabilities attributable to own creditworthiness, net of tax ⁽⁵⁾ Intangible Assets:		(162)		(503)		580		(67)		(85)
Goodwill, net of related deferred tax liabilities (DTLs) ⁶⁾ Identifiable intangible assets other than mortgage servicing rights		21,809		21,891		21,778		21,768		21,793
(MSRs), net of related DTLs Defined benefit pension plan net assets Deferred tax assets (DTAs) arising from net operating loss, foreign tax credit		4,461 882		4,304 931		4,402 806		4,390 811		4,264 969
and general business credit carry-forwards		12,551		12,345		11,985		11,756		11,547
Common Equity Tier 1 Capital (CET1)	\$	142,868	\$	140,428	\$	139,252	\$	140,355	\$	141,125
Risk-Weighted Assets (RWA)	\$	1,176,863	\$	1,196,923	\$	1,174,448	\$	1,178,628	\$	1,184,666
Common Equity Tier 1 Capital Ratio (CET1/RWA)		12.14%		11.73%		11.86%		11.91%		11.9%
Supplementary Leverage Ratio and Components										
Common Equity Tier 1 Capital (CET1)	\$	142,868	\$	140,428	\$	139,252	\$	140,355	\$	141,125
Additional Tier 1 Capital (AT1) ⁽⁷⁾		19,134		19,449		18,870		18,357		18,309
Total Tier 1 Capital (T1C) (CET1 + AT1)	\$	162,002	\$	159,877	\$	158,122	\$	158,712	\$	159,434
Total Leverage Exposure (TLE)	\$	2,453,497	\$	2,459,993	\$	2,465,641	\$	2,463,958	\$	2,499,469
Supplementary Leverage Ratio (T1C/TLE)		6.60%		6.50%		6.41%	_	6.44%		6.4%
Tangible Common Equity, Book Value Per Share and Tangible Book Value Per Share										
Common Stockholders' Equity Less:	\$	181,059	\$	177,969	\$	177,760	\$	178,272	\$	179,379
Goodwill Intangible assets (other than MSRs)		22,058 4,729		22,187 4,598		22,046 4,636		22,037 4,645		22,065 4,518
Goodwill and identifiable intangible assets (other than MSRs) related to assets HFS Tangible Common Equity (TCE)	\$	32 154,240	\$	151,184	\$	151,078	\$	151,590	\$	152,796
Common Shares Outstanding (CSO)	<u> </u>	2,516.6	<u> </u>	2,442.1	<u> </u>	2,368.5	<u> </u>	2,312.5		2,259.1
Book Value Per Share (Common Equity/CSO)	\$	71.95	\$	72.88	\$	75.05	\$	77.09	\$	79.40
Tangible Book Value Per Share (TCE/CSO)	\$	61.29	\$	61.91	\$	63.79	\$	65.55	\$	67.64
			_		_				_	

⁽¹⁾ See footnote 2 on page 1.

⁽²⁾ Preliminary.

⁽³⁾ Excludes issuance costs related to outstanding preferred stock in accordance with Federal Reserve Board regulatory reporting requirements.

⁽⁴⁾ Common Equity Tier 1 Capital is adjusted for accumulated net unrealized gains (losses) on cash flow hedges included in accumulated other comprehensive income that relate to the hedging of items not recognized at fair value on the balance shee

⁽⁵⁾ The cumulative impact of changes in Citigroup's own creditworthiness in valuing liabilities for which the fair value option has been elected, and own-credit valuation adjustments on derivatives, are excluded from Common Equity Tier 1 Capital, in accordance with the U.S. Basel III rules.

⁽⁶⁾ Includes goodwill "embedded" in the valuation of significant common stock investments in unconsolidated financial institutions.

⁽⁷⁾ Additional Tier 1 Capital primarily includes qualifying noncumulative perpetual preferred stock and qualifying trust preferred securities.