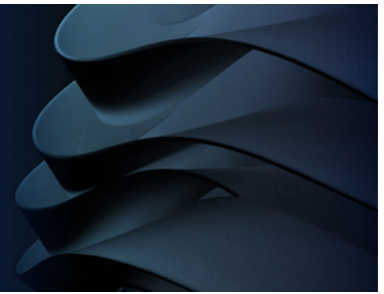




# World's Best Digital Bank Awards 2022

## PRESS RELEASE



## Global Finance Names The World's Best Digital Banks 2022

NEW YORK, September 20, 2022 – *Global Finance* has selected the World's Best Global and Regional Corporate/Institutional Digital Banks and Consumer Digital Banks as part of its 23rd Annual World's Best Digital Bank Awards program. The overall Global Sub-category honorees and the Best Regional Islamic Digital Banks have also been chosen.

All honorees were revealed live today at *Global Finance's* World's Best Digital Bank Awards 2022 at the Ritz-Carlton DIFC in Dubai.

Citi has been named the overall World's Best Digital Bank.

A full report will appear in the December 2022 print and digital editions of *Global Finance* as well as online at [GFMag.com](http://GFMag.com). Round 1 winners previously appeared in the September 2022 issue, covering honorees in individual countries and territories. Coverage of the Round 1 winners can be found here:

<https://www.gfmag.com/magazine/september-2022/worlds-best-digital-banks-2022-round-1>

"With the multi-year pandemic accelerating banks' digitalization efforts, the market has witnessed a rapid evolution in electronic offerings," said Joseph Giarraputo, founder and editorial director of *Global Finance*. "Those financial institutions that best introduced new and improved products and services are being honored as *Global Finance's* World's Best Digital Banks 2022."

*Global Finance's* World's Best Digital Bank Awards are based on submissions from banks that wish to be considered. This year we received a record number of entries from banks around the world.

The awards judging panel was comprised of representatives from Infosys, a global leader in consulting, technology and outsourcing solutions. Based on evaluations by the judges, *Global Finance's* editors made the final selections.

Winners were selected based on strength of strategy for attracting and servicing online customers, success in getting clients to use digital offerings, growth of online customer base, breadth of products offered, evidence of tangible benefits gained from digital initiatives, and web site design and functionality. Sub-category winners were selected on the basis of relative strength, products and services.

The list of global and regional winners follows.



### About Global Finance

*Global Finance*, founded in 1987, has a circulation of 50,000 and readers in 193 countries and territories. *Global Finance's* audience includes senior corporate and financial officers responsible for making investment and strategic decisions at multinational companies and financial institutions. Its website — [GFMag.com](http://GFMag.com) — offers analysis and articles that are the legacy of 35 years of experience in international financial markets. *Global Finance* is headquartered in New York, with offices around the world. *Global Finance* regularly selects the top performers among banks and other providers of financial services. These awards have become a trusted standard of excellence for the global financial community.

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### GLOBAL WINNERS - THE WORLD'S BEST DIGITAL BANKS 2022

World's Best Digital Bank	<b>Citi</b>
Best Corporate/Institutional Digital Bank	<b>Citi</b>
Best Consumer Digital Bank	<b>Bank of Georgia</b>
Best Islamic Digital Bank	<b>Boubyan Bank</b>

### REGIONAL WINNERS - BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS

Africa	<b>Citi</b>
Asia-Pacific	<b>Citi</b>
Central & Eastern Europe	<b>TBC Bank</b>
Latin America	<b>Citi</b>
Middle East	<b>Citi</b>
North America	<b>Citi</b>
Western Europe	<b>Citi</b>

### REGIONAL WINNERS - BEST CONSUMER DIGITAL BANKS

Africa	<b>Millennium BIM</b>
Asia-Pacific	<b>ICBC</b>
Central & Eastern Europe	<b>Bank of Georgia</b>
Latin America	<b>Citibanamex</b>
Middle East	<b>NBK</b>
North America	<b>TD Bank</b>
Western Europe	<b>Eurobank</b>

### REGIONAL WINNERS - BEST ISLAMIC DIGITAL BANKS

Middle East	<b>Boubyan Bank</b>
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#### GLOBAL SUB-CATEGORY WINNERS - BEST CORPORATE/INSTITUTIONAL DIGITAL BANKS

Best Online Investment Management Services	Citi
Best Online Cash Management Services	Citi
Best Trade Finance Services	Mashreq Bank
Best Online Treasury Services	Citi
Best Online Portal/User Experience (UX) Design	TBC Bank
Best Integrated Corporate Banking Site	DBS
Best Information Security and Fraud Management	Goldman Sachs
Best Mobile Banking Adaptive Site	Citi
Best Mobile Banking App	Saudi National Bank
Best in Social Media Marketing and Services	Bancolumbia
Most Innovative Digital Bank	Citi
Best Open Banking APIs	Citi
Best SME Banking	DBS

#### GLOBAL SUB-CATEGORY WINNERS - BEST CONSUMER DIGITAL BANKS

Best Integrated Consumer Banking Site	Arab Bank
Best Online Deposit, Card and Investment Product Offerings	CaixaBank
Best Bill Payment & Presentment	Caixabank
Best User Experience (UX) Design	Ping An Bank
Best Mobile Banking App	Banco Santander
Best Mobile Banking Adaptive Site	Saudi National Bank
Best Information Security and Fraud Management	Bancolumbia
Best in Social Media Marketing and Services	Commercial Bank of Qatar
Best in Lending	Bank of Georgia
Most Innovative Digital Bank	Bank of America
Best Open Banking APIs	Citibanamex

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