



2009 Awards, Rankings, Recognition

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Asia Asset Management

THE JOURNAL OF INVESTMENTS & PENSIONS

Best of the Best Awards

- Best Local Custodian in Asia (ex-Japan, ex-Australia)

THE Asset

Triple A Transaction Banking Awards

- Best in Corporate Trust

emea finance

Achievement Awards

- Best Depository Receipt Programme in EMEA

EuroHedge

Administrator Survey

- #2 Assets under Administration

FSO Knowledge Xchange

Focused Intelligence in Financial Services

Excellence Awards

- Excellence in Business Process Management – OpenWealthsm Unified Managed Household Servicing Platform

Global Custodian

Securities Services Hall of Fame

- Ranjit Chatterji
- Richard Ernesti
- Neeraj Sahai

Securities Lending Survey

League Tables

- #3 Global Provider
- #3 North America
- #3 Multi-Provider

Best in Class – Commended

- Global
- \$10B+
- North America
- Europe
- Single Provider
- Multi-Provider

Mutual Fund Administration Poll

League Tables

- #1 Asia Pacific - League Tables
- #2 \$1 - \$5 Billion in AUM

Top Rated

- \$100 Million - \$1 Billion in AUM
- \$1 Billion - \$5 Billion in AUM
- North America
- Asia Pacific

Commended:

- Global
- Less than \$100 Million in AUM
- Over \$5 Billion in AUM
- Equity
- Fixed Income
- Fund of Funds
- Other Funds
- Europe

Global Custodian continued

- 44 Best in Class
 - Client Services (4)
 - Value (5)
 - Fund Accounting (4)
 - Transfer Agency (9)
 - Distribution Support (3)
 - Portfolio Servicing (5)
 - Fund Reporting (7)
 - Compliance (7)

GLOBAL FINANCE

World's Best Sub-Custodian

- Latin America
- Argentina
- Colombia
- Mexico
- Sri Lanka
- Venezuela

global INVESTOR

Global Custody Survey

- #1 Overall (Weighted)
- #1 Overall (Footprint)
- #1 Mutual Fund Manager (Weighted)
- #1 Mutual Fund Manager: Americas (Weighted)
- #2 C1 (Weighted)
- #2 Asia (Weighted)
- #2 Sole: EMEA (Weighted)

global INVESTOR continued

- #2 Americas (Weighted)
- #3 Asia (Unweighted)
- #3 EMEA (Weighted)
- #3 Mutual Fund Manager (Unweighted)
- #3 Mutual Fund Managers: Americas (Unweighted)

HFN HEDGEFUND.NET

- #1 Top 10 North American Fund of Fund Administrators
- #3 Top 10 North American Hedge Fund Administrators
- #3 Top 10 European Hedge Fund Administrators

ICFA INTERNATIONAL CUSTODY & FUND ADMINISTRATION

- Mutual Fund Administrator of the Year
- Fund Administrator of the Year: Asia Pacific

isf INTERNATIONAL SECURITIES FINANCE

Beneficial Owners Survey

- #1 Securities Lender – Asia Pacific

LATINLAWYER MAGAZINE

- Agency and Trust's role in Peru LNG Project Finance Deal of the Year

SourceMedia

Mutual Funds Services Guide

- #1 Ranking for Transfer Agency Services (based on number clients)

Global Transaction Services
www.transactionservices.citi.com

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